

— iPhone SE - iOS 13.3 - Libby App 3.0.3 —

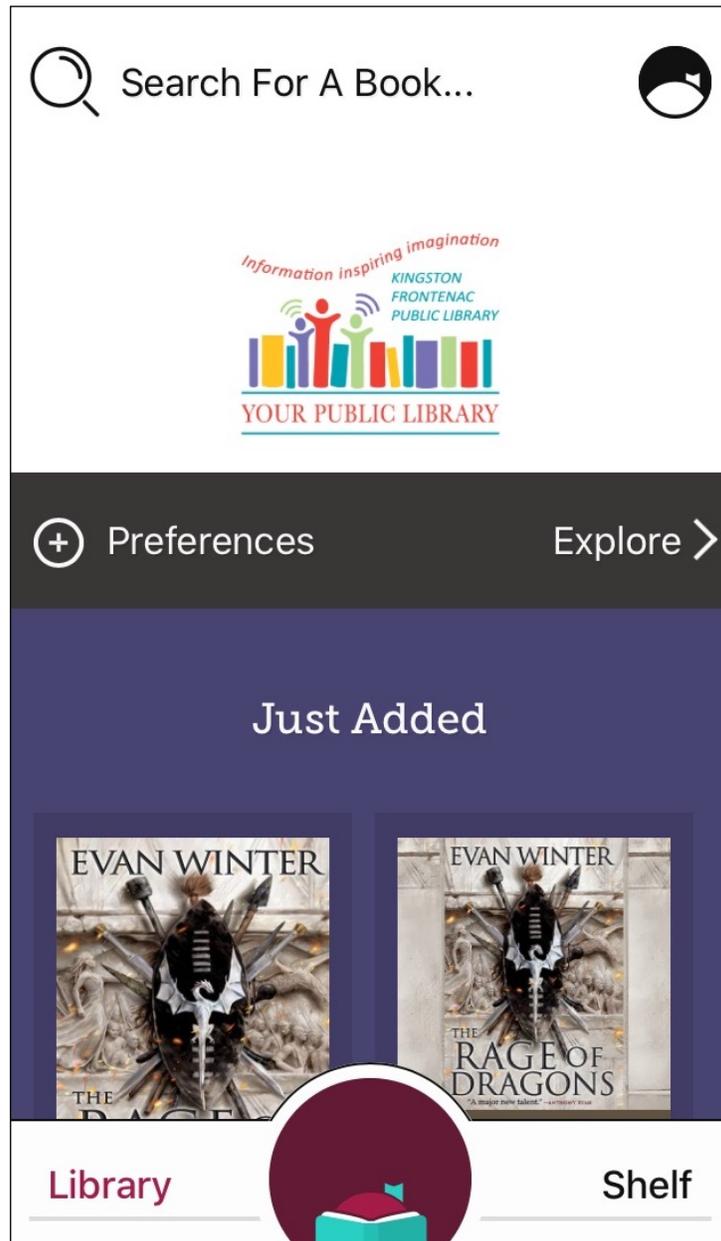
At least 3 different ways to turn off notifications on an iOS device:

- Settings > Notifications > Libby > turn off notifications
- Settings > scroll down the page until you find Libby > Notifications > turn off notifications
- Open Libby > click on Libby notification > Manage Notifications > scroll down and click on Device Settings > click on Notifications > turn off notifications

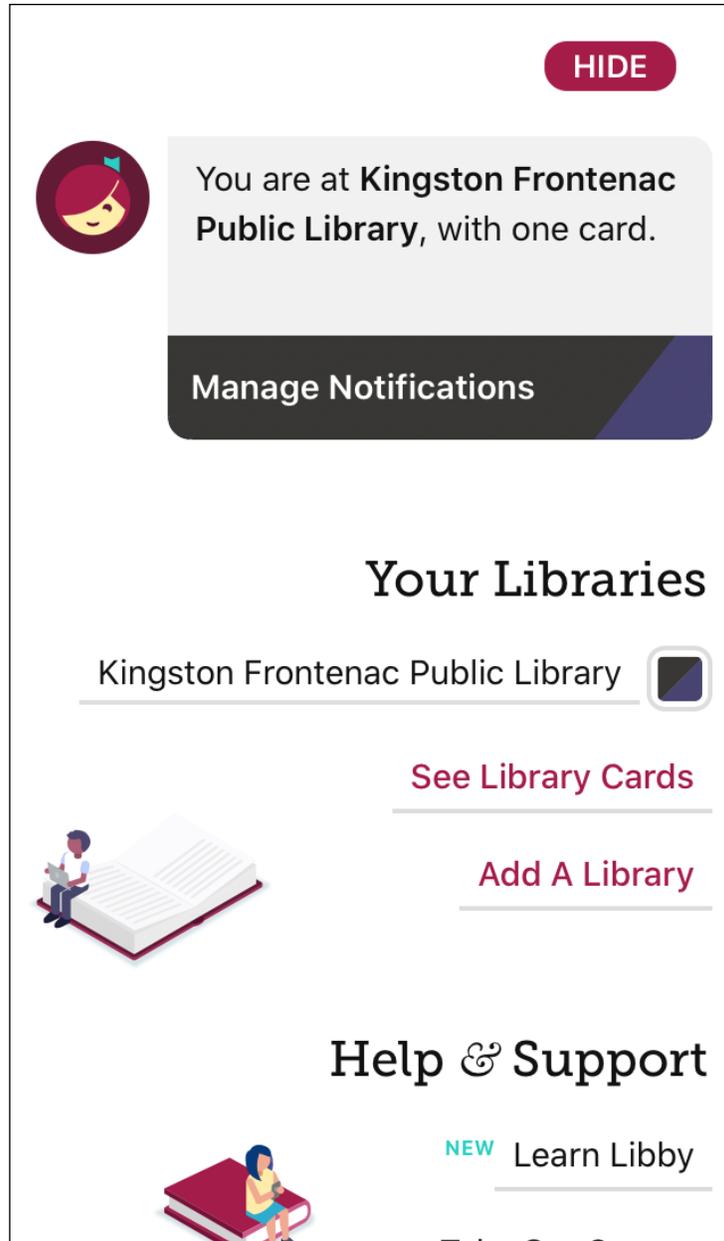
The following process is how to turn them off via the Libby app.

The process:

1) Open Libby > Libby icon -



2) Click on Manage Notifications -



HIDE

 You are at **Kingston Frontenac Public Library**, with one card.

Manage Notifications

Your Libraries

Kingston Frontenac Public Library 

[See Library Cards](#)

[Add A Library](#)

Help & Support

NEW [Learn Libby](#)







3) Scroll to the very bottom, click on **device settings** -

BACK **HIDE**



Choose which types of events you'd like to be notified about.

Notification
Menu badge
Ignore

Loan expiring

Appears a few days before your loan is due, so that you can renew it or place a hold.

Loan expired

Appears when your loan has been returned automatically on the due date.

Hold ready

you have not yet borrowed it.

HIDE

Hold lapsed

Appears when your hold is no longer available, because you didn't borrow it in time.

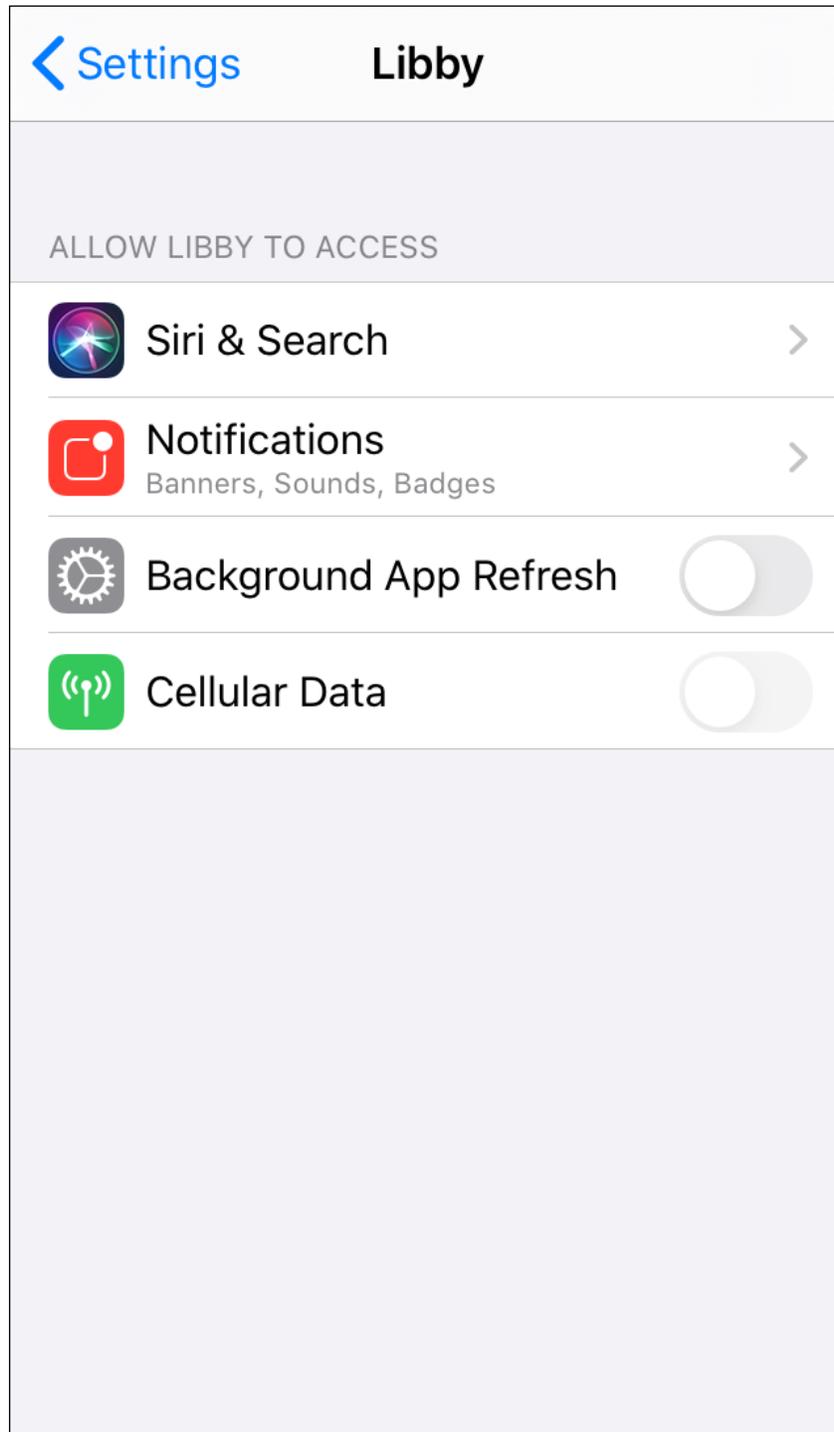
Learn Libby

Appears when the Libby Academy has a new tutorial lesson for you.

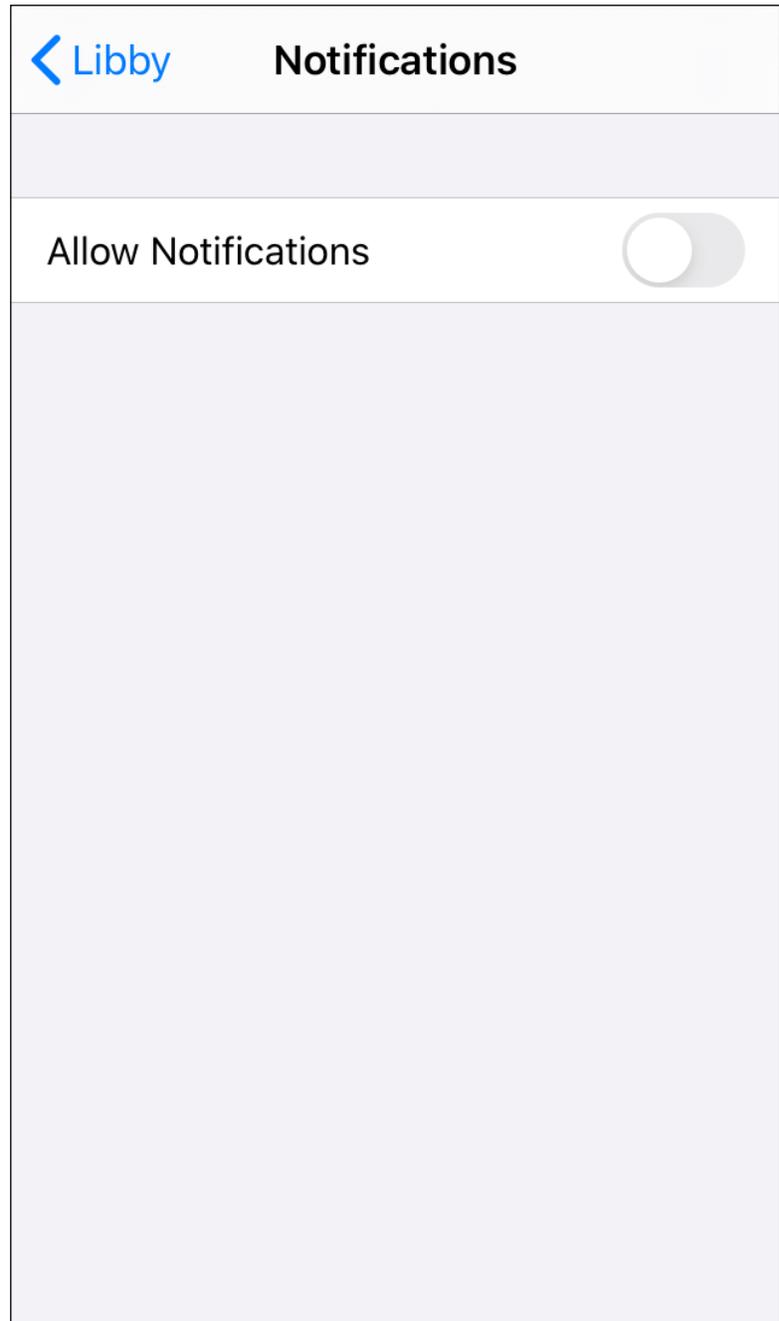
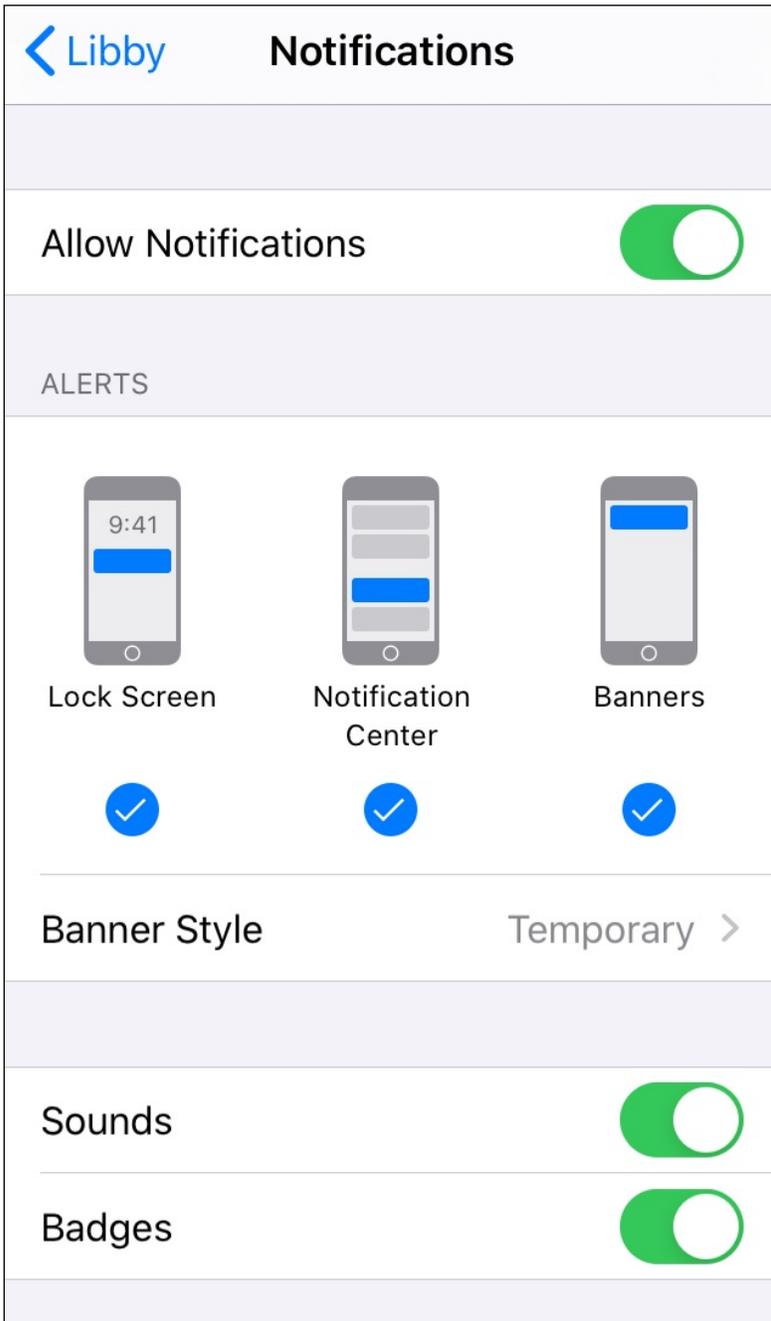
Menu badges appear as a colored circle on the menu icon. You'll see them only when you open the app. 

Notifications will appear as per your [device settings](#), no matter which app is open. 

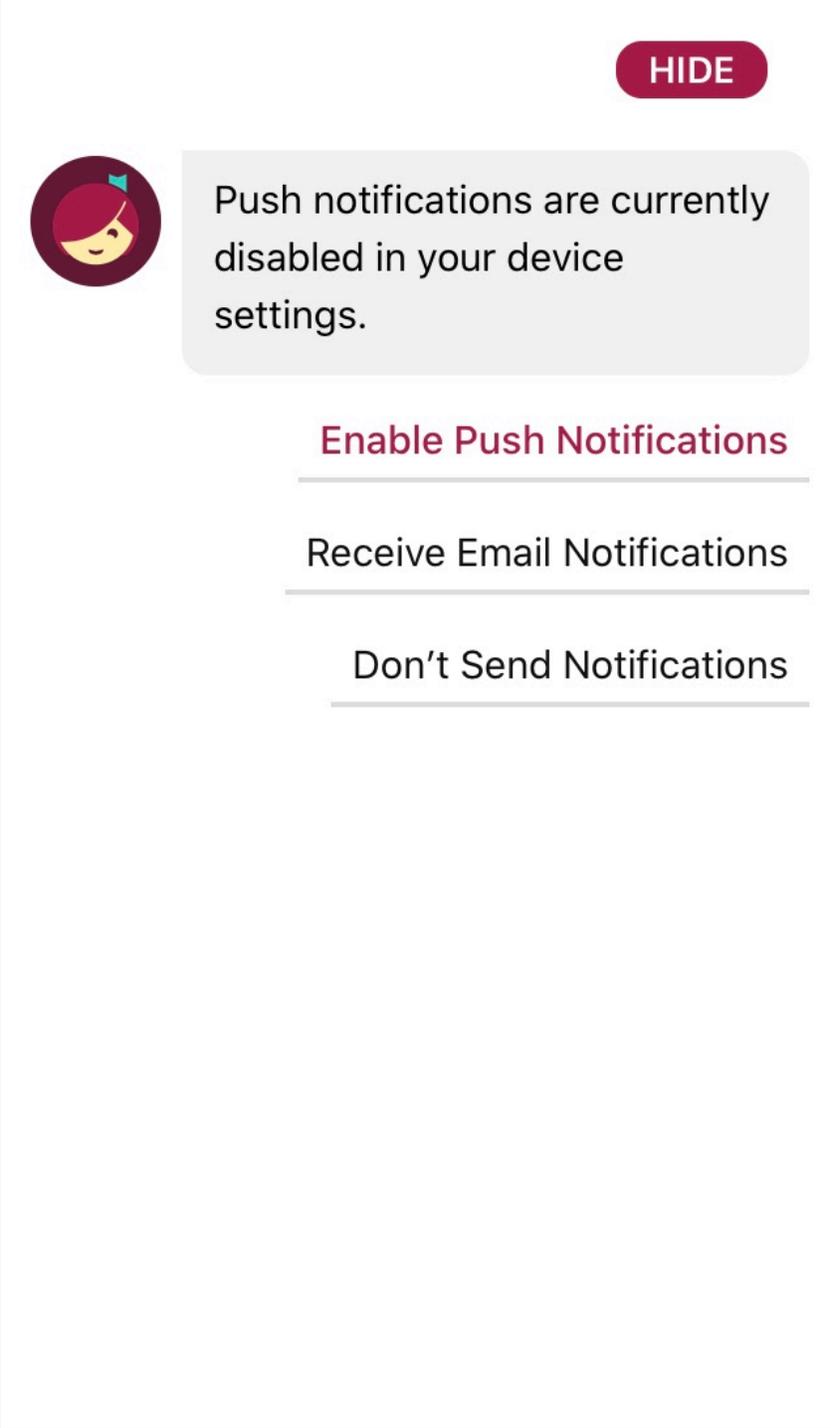
4) Click on Notifications -



5) Turn off notifications -



6) Go back into Libby (you may need to relaunch the Libby app). Click on **Receive Email Notifications** -



HIDE



Push notifications are currently disabled in your device settings.

Enable Push Notifications

Receive Email Notifications

Don't Send Notifications

7) Verify your email address then click Next -

[BACK](#) [HIDE](#)

 We can send notifications of important events to your email address.

If you are under 13 years old, enter the email address of your parent or guardian.

[Next](#)

8) View and modify your email settings. Click HIDE in the top right corner when finished.

BACK **HIDE**

 Choose which types of events you'd like to be notified about.

Email notice
Menu badge
Ignore

Loan expiring

Appears a few days before your loan is due, so that you can renew it or place a hold.

Loan expired

Appears when your loan has been returned automatically on the due date.

Held ready