



Kingston Frontenac Public Library 2013 Annual Report

Table of Contents

Message from the Chief Librarian	3
In the Library	3
My KFPL.....	3
Books as Art	4
Biblio Française	4
Lego My Library.....	4
Summer Reading.....	4
Austentation	4
Night of the Living... Poets?	5
...and the Living Dead.....	5
Self-Service Check-Ins	5
Staff	5
Facilities.....	5
Central.....	5
Hartington	5
Isabel Turner	5
Kingscourt	5
Courier Van	6
In Our Community.....	6
Art Zoo	6
Science Rendezvous.....	6
Grand Theatre.....	6
Festivals and Fairs	6
Boys and Girls Club	6
Queen's and St. Lawrence College.....	6
Books, Beans and Beer.....	7

Online.....	7
New Website.....	7
Zinio Digital Magazines	7
Freegal.....	7
Genealogy	7
News in your inbox	7
Social Media.....	7
2013 Statistics	7
Combined statistics for all branches.....	7
Branch specific statistics	8
Arden.....	8
Calvin Park.....	8
Central.....	8
Cloyne	9
Hartington	9
Howe Island.....	9
Isabel Turner	9
Kingscourt	9
Mountain Grove.....	10
Parham	10
Pittsburgh.....	10
Plevna.....	10
Sharbot Lake	10
Storrington	11
Sydenham	11
Wolfe Island	11
Budget and Board	11
2013 Operating Budget and Expenditures unaudited	11
Revenue	11
Expenditures	12
Kingston Frontenac Library Board 2013	12

Message from the Chief Librarian

Ninety-six percent of respondents agreed with the statement that everyone in the community can find something they want at the Kingston Frontenac Public Library. This result from an April 2013 telephone survey speaks to the important role the Kingston Frontenac Public Library plays in your lives and in your communities. You demonstrated how much you value the Kingston Frontenac Public Library by borrowing 1.3 million items, by visiting your local branches more than 800,000 times and the KFPL website more than 500,000 times.

2013 saw the Kingston Frontenac Public Library connect with you through partnerships, programming and outreach opportunities. You may have seen KFPL staff members at Science Rendezvous, the Pump House Steam Museum or at your local pub or coffee shop with our Books & Beers and Books & Beans book clubs. Austentation, the month-long celebration of Jane Austen's *Pride and Prejudice*, saw hundreds of you embrace your inner Elizabeth Bennet and Mr. Darcy by attending a variety of programs, including a Regency Ball.

When you weren't able to visit one of our branches, you visited our new website and accessed our online services and collections, including magazines through Zinio, music through Freegal and our growing e-book and e-audiobook collections.

The Library Board looked to the future with the development of a new strategic plan, KFPL 2020. The Library Board and the Canadian Union of Public Employees Local 2202 negotiated a three-year collective agreement and pay equity plan.

We were thrilled to have won an Ontario Library Association Architectural Award for the Sydenham Branch and to have been shortlisted for two Ministry of Tourism, Culture and Sports public library service awards for *The Art of Illustration* and for *The Library Chronicles*. We're proud that Lester Webb, our Director of Outreach and Technology, won the Ontario Library Board Association's prestigious W. J. Robertson Medal for his contribution to public librarianship.

We would like to acknowledge the City of Kingston, the County of Frontenac, the Frontenac townships, the Province of Ontario and the Friends of the Library for their financial support and the members of the Library Board who volunteer their time to ensure that KFPL remains a vibrant community resource. Thanks to all of our staff members who share their passion for and knowledge of books, films and other resources with you. Thank you for your support and patronage — we love being part of your lives.

Patricia Enright

Chief Librarian/CEO

In the Library

My KFPL

We celebrated the support of our community by inviting library members to pose for our cameras and share why they love KFPL. Sixty community models took part in photo shoots across Kingston and in Sydenham and Sharbot Lake and have been featured on our event flyers, on our website, and in read posters adorning the walls of our branches.

“We can read plenty of awesome books, watch interesting and current DVDs, participate in numerous workshops, because it is one of the best places in the world!” – Mario

Books as Art

Children in our Art of Illustration programs examined the work of contemporary children’s book illustrators and applied the techniques to create their own pieces of art that were shared in small exhibitions for family and friends. This innovative program was shortlisted for the Ontario Ministry of Tourism, Culture and Sport Angus Mowat Award for Excellence.

“Thank you for your lovely letter and pictures! You made my day. Your program is inspiring; I love to create books, but it is creative leaders like you who make connections with readers and bring the books to life. I’m thrilled to have been included in such a marvellous group of illustrators. Please congratulate the young artists on their work. Each piece shows excellent design, use of colour, blending, modelling and texture, and each one is a unique reflection of the artist.” – Barbara Reid, professional illustrator

Biblio Française

We received a Community Strategic Investment Fund grant from the Government of Ontario to launch a pilot project in French-language services, and we offered a variety of French-language programming between March 2013 and February 2014.

Lego My Library

We launched weekly Lego-building nights at our Isabel Turner branch in July. On the first night, 80 children and parents were lined up at the door, buzzing with excitement! The club expanded to Kingscourt in the fall.

“Last night I took my 2 boys to the Lego Club at the Isabel Turner branch from 6 to 8 PM and they loved it! The gal in charge, Emma, was welcoming and enthusiastic. I was very impressed with the amazing community of sharing and helping among the Lego builders! I will definitely bring my boys to this club again so please offer it at this branch again in the fall and winter.” – Library Patron

Summer Reading

The TD Summer Reading Club returned to KFPL this summer, and participation by local children tripled. For teens, our online reading club focused on David Levithan’s novel *Every Day* and sparked some lively discussions.

“The Summer Reading Club was an extraordinary opportunity for my child... He discovered great adventures in each book. It was a fantastic summer for him.” – Library Patron

“I would also like to thank the staff and the people who participated in the Teen Blog it was honestly I think one of the highlights of my summer... Thank you for making my summer memorable with this blog... Honestly this made reading more fun and exciting that it already is because we got to talk and discuss what we thought...Thank you Brianne and Staff!” – Library Patron

Austentation

We celebrated the two-hundredth anniversary of Jane Austen’s *Pride and Prejudice* and captured the community’s imagination with standing-room-only lectures, film screenings (both in-house and at the Screening Room), and a delightful costume Austen Ball in beautiful Memorial Hall at Kingston City Hall.

“@KFPL Great programming, KFPL! I’ve been saying this for years but now you’ve outdone yourselves!
#AustentationKFPL” - @Donnoula, Twitter

“The workshop and the ball were phenomenal. The many Austentation events, promotional materials, booklets, brochures – world class. Any following theme event will be a very hard act to repeat... or perhaps, after Austen you have it down pat.” – Library Patron

Night of the Living... Poets?

Kingston poets joined Poet Laureate, Eric Folsom, for two celebrations of the literary muse. Rapt audiences delighted in readings from works that each poet had found personally inspiring.

...and the Living Dead

Several teens celebrated Teen Read Week 2013 – Seek the Unknown – at our professional zombie makeup workshop, and joined in the annual Kingston Zombie Walk.

Self-Service Check-Ins

We installed bright red self-service return shelves at Central in January and at Pittsburgh and Sydenham in December.

Staff

This year staff received more training in accessibility and the Ontario Human Rights Code. At our All Staff Day we were motivated by our guest speaker Ritu Bhasin. Ritu is a diversity specialist and her session was informative, interactive and engaging (“The best speaker we’ve ever had!”). We also welcomed back Sara Stier to talk to staff about “how to engage with challenging people.”

Facilities

Central

As part of our strategic plan, we redefine the role of the Central Library to better reflect its unique position in downtown Kingston. The first phase of a Building Asset Plan was completed with a comprehensive review of building infrastructure and spatial components, and the consultant’s report identified the capital work that will be required over the next four years. Some routine repair was done on the front exterior stone, as well as brock on the south wall, where weather and age had caused deterioration.

Hartington

Our Hartington Branch was refreshed with new flooring, shelving, furnishings and a fresh coat of paint, thanks to a generous grant from the Ontario Trillium Foundation and funding from the Township of South Frontenac. Our patrons love the bright and airy space.

Isabel Turner

A security lighting upgrade increased nighttime visibility with new energy-saving LED fixtures installed on the building exterior and in the parking lot.

Kingscourt

Replacement of the soffits, gambrel and fascia, along with exterior painting, completed the renovations started in 2012.

Courier Van

The purchase of a 2014 GMC van will take some of the load off the 2012 vehicle. This year, deliveries to our library branches increased slightly, with a total of 34,036 boxes moved by our inter-branch courier service.

In Our Community

Our Programming and Outreach staff hit the streets, taking KFPL's programs and services to more than 120 seniors' residences, schools, early literacy centres, City museums and theatres, community parks, festivals and fairs in communities throughout our service area and were welcomed by more than 7,600 residents.

"I just wanted to communicate my gratitude to... your wonderful staff for helping to enrich the environment here at the Pump House. It's been amazing to see the museum come to life with library programming. We would be thrilled to have KFPL on side again in the future." – Melissa Cruise, Museum Assistant, Pump House Steam Museum

Art Zoo

We joined the City of Kingston at their inaugural Art Zoo event on Family Day. As families from across the region gathered for a day of free art activities, our staff offered a special storytime for a quiet break in the action.

Science Rendezvous

Our "mobile library" set up at the Rogers K-Rock Centre during Kingston's annual Science Rendezvous – a day of hands-on science activities for kids of all ages. Families could borrow a wide variety of science books and keep exploring new ideas long after the Rendezvous' doors closed.

Grand Theatre

Prior to every children's performance at the Grand Theatre during the 2013-2014 season, families joined library staff at the KidStage Workshop for story-based activities exploring the themes of the show and enjoyed borrowing books from our on-site "mobile library."

Festivals and Fairs

You may have seen our staff at many of the region's summer fairs and festivals – Artfest, the Princess Street Promenade, the Verona Cattail Festival, the Battersea Pumpkin Festival, the Parham Fair, the Rideau Heights Community Picnic and more!

Boys and Girls Club

We took two of our most popular children's programs to the Boys and Girls Club. Our Graphic Novel Club and Art of Illustration programs enticed youth at the club to explore both their artistic skills and everything else the library has to offer.

Queen's and St. Lawrence College

We welcomed incoming students with news of free library memberships, free digital magazines, free music downloads and more, setting up booths at community fairs organized by St. Lawrence College and the Queen's graduate students' association.

Books, Beans and Beer

We partnered with local businesses, taking our “Book Club with a Difference” out into the community. Meeting at Coffeeco Market Square, Coffeeco Kingston Centre, The Loyal Oarsman, and the Portsmouth Tavern, avid readers came together for lively discussions all over the city, and our monthly get-together at the Storrington branch continues to connect their book-loving community.

Online

New Website

In 2013 we launched our new website using Infor’s Iguana platform. The site features covers of new books each week that can be reserved from the “book river” on the top of our main page, as well as clearer options to manage your account and ways to alert you to new materials that might be on interest.

Zinio Digital Magazines

We added Zinio digital magazines to our collection, providing free access to over 100 magazine subscriptions for reading on your computer, smartphone or tablet.

Freegal

Our music collection added a digital component with Freegal, offering library members three free song downloads every month.

Genealogy

Presents from the Past ([link to Presents from past blog](#)) provides simple, straightforward access to Kingston and Frontenac history resources. Just point and click to open city directories, maps, store catalogues and other resources on your computer screen. It’s like a reference collection for your desktop – the next best thing to being here!

News in your inbox

Our e-blast highlighting new services, events and programs at KFPL are sent to over 15,000 library supporters each month.

Social Media

2013 was a year of learning in our use of social media. We maintained accounts on Twitter, Facebook, Pinterest and Goodreads. Both the “Likes” on our Facebook page and the number of our Twitter followers experience slow but steady growth over the year.

Being active on Twitter allows us to connect quickly with the community and our community partners, making it an ideal platform for sharing news and another way for our patrons to ask us questions, get support, and even suggest materials to purchase.

2013 Statistics

Combined statistics for all branches

1,377,533 items borrowed.

160,866 questions answered.

275,448 database searches.

816,450 visits to KFPL locations.

574,089 visits to the website.

195,750 internet/Wifi use.

77,720 e-books and e-audiobooks downloaded.

2,372 programs offered.

34,366 program participants.

1,110 items borrowed through interlibrary loan.

Branch specific statistics

Arden

2,859 patron queries.

7,271 circulation.

4,500 in library uses.

671 internet/wifi use.

3,000 people entering.

Calvin Park

20,052 patron queries.

248,131 circulation.

16,550 in library uses.

35,249 internet/wifi use.

147,400 people entering.

Central

60,602 patron queries.

320,176 circulation.

97,600 in library uses.

80,982 internet/wifi use.

271,600 people entering.

Cloyne

982 patron queries.

8,864 circulation.

3,150 in library uses.

1,471 internet/wifi use.

2,450 people entering.

Hartington

3,270 patron queries.

9,351 circulation.

1,600 in library uses.

428 internet/wifi use.

3,850 people entering.

Howe Island

523 patron queries.

2,957 circulation.

1,700 in library uses.

50 internet/wifi use.

1,050 people entering.

Isabel Turner

26,859 patron queries.

352,715 circulation.

47,050 in library uses.

60,683 internet/wifi use.

253,900 people entering.

Kingscourt

6,105 patron queries.

34,392 circulation.

3,450 in library uses.

5,351 internet/wifi use.

15,550 people entering.

Mountain Grove

2,769 patron queries.

5,033 circulation.

3,350 in library uses.

844 internet/wifi use.

1,950 people entering.

Parham

1,390 patron queries.

2,392 circulation.

3,200 in library uses.

97 internet/wifi use.

950 people entering.

Pittsburgh

20,193 patron queries.

71,792 circulation.

6,900 in library uses.

2,682 internet/wifi use.

69,850 people entering.

Plevna

859 patron queries.

3,595 circulation.

150 in library uses.

733 internet/wifi use.

800 people entering.

Sharbot Lake

2,689 patron queries.

14,490 circulation.

3,300 in library uses.

1,438 internet/wifi use.

5,050 people entering.

Storrington

1,922 patron queries.

12,978 circulation.

2,150 in library uses.

414 internet/wifi use.

3,150 people entering.

Sydenham

4,941 patron queries.

44,265 circulation.

3,150 in library uses.

3,447 internet/wifi use.

30,450 people entering.

Wolfe Island

1,722 patron queries.

11,062 circulation.

5,800 in library uses.

1,210 internet/wifi use.

5,450 people entering.

System Wide

3,129 patron queries.

228,069 circulation.

Budget and Board

2013 Operating Budget and Expenditures unaudited

Revenue

81% City of Kingston - \$5,753,625

11% County of Frontenac - \$734,769

4% Province of Ontario - \$297,138

2% Room Rental, Fines, Photocopier - \$154,775

1% Sundry - \$92,527

1% Project Grants - \$43,574

Total Revenue - \$7,076,435

Expenditures

73% Salaries, Wages and Benefits - \$5,259,545

11% Library Materials - \$830,871

3% Facility-Related - \$208,521

7% Program-Related - \$507,700

4% Utilities including telephone - \$254,970

1% Computers and Equipment - \$92,948

1% Miscellaneous including surplus/deficit - \$78,121

Total Expenditures - \$7,076,435

Kingston Frontenac Library Board 2013

Trustee Barbara Aitken appointing body Kingston City Council

Trustee Paige Cousineau appointing body Frontenac County Council

Trustee Ralph Gatfield appointing body Kingston City Council

Trustee Wilma Kenny appointing body Frontenac County Council

Trustee Erik Knutsen appointing body Kingston City Council

Trustee Councillor Jim Neill appointing body Kingston City Council

Trustee Floyd Patterson appointing body Kingston City Council

Trustee Councillor John Purdon appointing body Frontenac County Council

Trustee Claudette Richardson appointing body Kingston City Council

Trustee Somnath Sinha appointing body Kingston City Council

Trustee Monica Stewart appointing body Kingston City Council