

*Information inspiring imagination*

KINGSTON  
FRONTENAC  
PUBLIC LIBRARY



YOUR PUBLIC LIBRARY

# 2013 ANNUAL REPORT



# Message from the Chief Librarian

Ninety-six percent of respondents agreed with the statement that everyone in the community can find something they want at the Kingston Frontenac Public Library. This result from an April 2013 telephone survey speaks to the important role the Kingston Frontenac Public Library plays in your lives and in your communities. You demonstrated how much you value the Kingston Frontenac Public Library by borrowing 1.3 million items, by visiting your local branches more than 800,000 times and the KFPL website more than 500,000 times.

2013 saw the Kingston Frontenac Public Library connect with you through partnerships, programming and outreach opportunities. You may have seen KFPL staff members at Science Rendezvous, the Pump House Steam Museum or at your local pub or coffee shop with our Books & Beers and Books & Beans book clubs. Austentation, the month-long celebration of Jane Austen's *Pride and Prejudice*, saw hundreds of you embrace your inner Elizabeth Bennet and Mr. Darcy by attending a variety of programs, including a Regency Ball.

When you weren't able to visit one of our branches, you visited our new website and accessed our online services and collections, including magazines through Zinio, music through Freegal and our growing e-book and e-audiobook collections.

The Library Board looked to the future with the development of a new strategic plan, KFPL 2020. The Library Board and the Canadian Union of Public Employees Local 2202 negotiated a three-year collective agreement and pay equity plan.

We were thrilled to have won an Ontario Library Association Architectural Award for the Sydenham Branch and to have been shortlisted for two Ministry of Tourism, Culture and Sports public library service awards for *The Art of Illustration* and for *The Library Chronicles*. We're proud that Lester Webb, our Director of Outreach and Technology, won the Ontario Library Board Association's prestigious W. J. Robertson Medal for his contribution to public librarianship.

We would like to acknowledge the City of Kingston, the County of Frontenac, the Frontenac townships, the Province of Ontario and the Friends of the Library for their financial support and the members of the Library Board who volunteer their time to ensure that KFPL remains a vibrant community resource. Thanks to all of our staff members who share their passion for and knowledge of books, films and other resources with you.

Thank you for your support and patronage — we love being part of your lives.

Patricia Enright

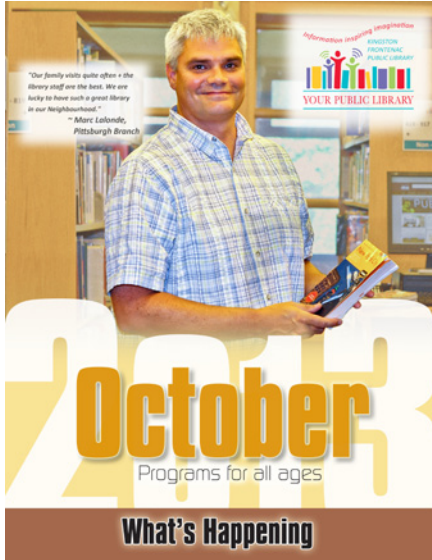
Chief Librarian/CEO



# In the Library

## My KFPL.....

We celebrated the support of our community by inviting library members to pose for our cameras and share why they love KFPL. Sixty community models took part in photo shoots across Kingston and in Sydenham and Sharbot Lake and have been featured on our event flyers, on our website, and in READ posters adorning the walls of our branches.



***"We can read plenty of awesome books, watch interesting and current DVDs, participate in numerous workshops, because it is one of the BEST PLACES IN THE WORLD!!!"***

***— Mario***

## Books as Art.....



Children in our *Art of Illustration* programs examined the work of contemporary children's book illustrators and applied the techniques to create their own pieces of art that were shared in small exhibitions for family and friends. This innovative program was shortlisted for the Ontario Ministry of Tourism, Culture and Sport Angus Mowat Award for Excellence.

***"Thank you for your lovely letter and pictures! You made my day. Your program is inspiring; I love to create books, but it is creative leaders like you who make connections with readers and bring the books to life. I'm thrilled to have been included in such a marvellous group of illustrators. Please congratulate the young artists on their work. Each piece shows excellent design, use of colour, blending, modelling and texture, and each one is a unique reflection of the artist."***

***— Barbara Reid, professional illustrator***





# In the Library

## Biblio Française.....

We received a Community Strategic Investment Fund grant from the Government of Ontario to launch a pilot project in French-language services, and we offered a variety of French-language programming between March 2013 and February 2014.



## LEGO My Library.....

We launched weekly LEGO-building nights at our Isabel Turner branch in July. On the first night, 80 children and parents were lined up at the door, buzzing with excitement! The club expanded to Kingscourt in the fall.



*"Last night I took my 2 boys to the Lego Club at the Isabel Turner Branch from 6:00 - 8:00 and they loved it! The gal in charge, Emma, was welcoming and enthusiastic. I was very impressed with the amazing community of sharing and helping among the Lego builders! I will definitely bring my boys to this club again so please offer it at this branch again in the fall and winter."*

— Library Patron

# In the Library

## Summer Reading.....

The TD Summer Reading Club returned to KFPL this summer, and participation by local children tripled.

For teens, our online reading club focused on David Levithan's novel *Every Day* and sparked some lively discussions.

*"The Summer Reading Club was an extraordinary opportunity for my child . . . He discovered great adventures in each book. It was a fantastic summer for him."*

— Library Patron

Join  
**TD Summer!**  
READING CLUB TODAY!



*"I would also like to thank the staff and the people who participated in the Teen Blog it was honestly I think one of the highlights of my summer... Thank you for making my summer memorable with this blog ... Honestly this made reading more fun and exciting than it already is because we got to talk and discuss what we thought..."*

**THANK YOU BRIANNE AND STAFF !!!!!!!!!!!!!!!!!!!!!!!!!!!!!!! :)"** — Library Patron

## Austentation.....

We celebrated the two-hundredth anniversary of Jane Austen's *Pride and Prejudice* and captured the community's imagination with standing-room-only lectures, film screenings (both in-house and at the Screening Room), and a delightful costume Austen Ball in beautiful Memorial Hall at Kingston City Hall.



**"@KFPL GREAT programming, KFPL! I've been saying this for years but now you've outdone yourselves! #AustentationKFPL"** — @Donnoula, Twitter

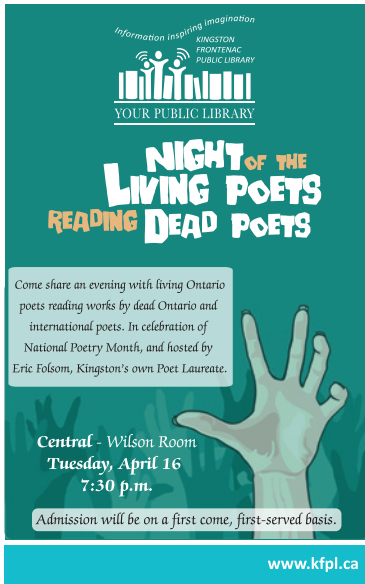
**"The workshop and the ball were phenomenal. The many Austentation events, promotional materials, booklets, brochures – world class. Any following theme event will be a very hard act to repeat .. or perhaps, after Austen you have it down pat."**

— Library Patron

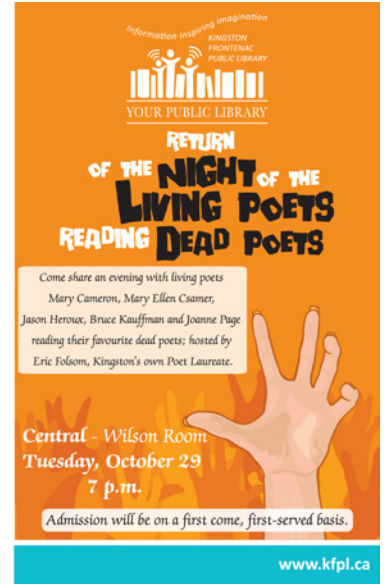


# *In the Library*

## Night of the Living... Poets?.....



Kingston poets joined our Poet Laureate, Eric Folsom, for two celebrations of the literary muse. Rapt audiences delighted in readings from works that each poet had found personally inspiring.



## ... and the Living Dead.....

Several teens celebrated Teen Read Week 2013 – Seek the Unknown – at our professional zombie makeup workshop, and joined in the annual Kingston Zombie Walk.



## Self-Service Check-Ins.....



We installed bright red self-service return shelves at Central in January and at Pittsburgh and Sydenham in December.



# *In the Library*

## Staff.....

This year staff received more training in accessibility and the Ontario Human Rights Code. At our All Staff Day we were motivated by our guest speaker Ritu Bhasin. Ritu is a diversity specialist and her session was informative, interactive and engaging (“The best speaker we’ve ever had!”). We also welcomed back Sara Stier to talk to staff about “how to engage with challenging people.”



## Facilities.....

### Central

As part of our strategic plan, we will redefine the role of the Central Library to better reflect its unique position in downtown Kingston. The first phase of a Building Asset Plan was completed with a comprehensive review of building infrastructure and spatial components, and the consultant’s report identified the capital work that will be required over the next four years. Some routine repair was done on the front exterior stone, as well as brick on the south wall, where weather and age had caused deterioration.

### Hartington

Our Hartington Branch was refreshed with new flooring, shelving, furnishings and a fresh coat of paint, thanks to a generous grant from the Ontario Trillium Foundation and funding from the Township of South Frontenac.

Our patrons love the bright and airy space.



### Isabel Turner

A security lighting upgrade increased nighttime visibility with new energy-saving LED fixtures installed on the building exterior and in the parking lot.

### Kingscourt

Replacement of the soffits, gambrel and fascia, along with exterior painting, completed the renovations started in 2012.

### Courier Van

The purchase of a 2014 GMC van will take some of the load off the 2012 vehicle. This year, deliveries to our library branches increased slightly, with a total of 34,036 boxes moved by our inter-branch courier service.

# *In Our Community*

Our Programming and Outreach staff hit the streets, taking KFPL’s programs and services to more than 120 seniors’ residences, schools, early literacy centres, City museums and theatres, community parks, festivals and fairs in communities throughout our service area and were welcomed by more than 7,600 residents.

*“I just wanted to communicate my gratitude to ... your wonderful staff for helping to enrich the environment here at the Pump House. It’s been amazing to see the museum come to life with library programming. We would be thrilled to have KFPL on site again in the future.”*

*— Melissa Cruise, Museum Assistant, Pump House Steam Museum*

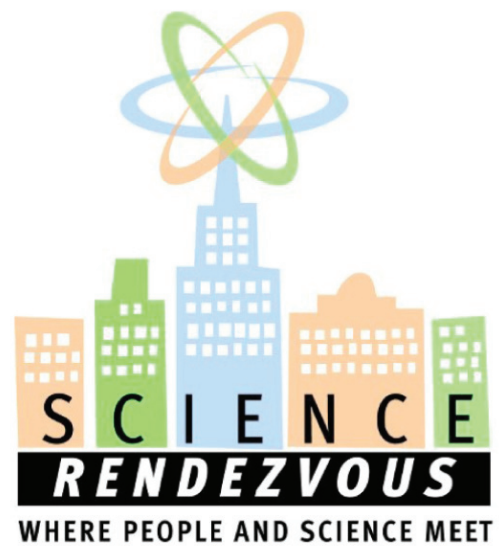


## Art Zoo.....

We joined the City of Kingston at their inaugural Art Zoo event on Family Day. As families from across the region gathered for a day of free art activities, our staff offered a special storytime for a quiet break in the action.

## Science Rendezvous.....

Our “mobile library” set up at the Rogers K-Rock Centre during Kingston’s annual Science Rendezvous — a day of hands-on science activities for kids of all ages. Families could borrow a wide variety of science books and keep exploring new ideas long after the Rendezvous’ doors closed.





# *In Our Community*

## Grand Theatre.....

Prior to every children’s performance at the Grand Theatre during the 2013-14 season, families joined library staff at the KidStage Workshop for story-based activities exploring the themes of the show and enjoyed borrowing books from our on-site “mobile library.”

## Festivals & Fairs.....

You may have seen our staff at many of the region’s summer fairs and festivals — Artfest, the Princess Street Promenade, the Verona Cattail Festival, the Battersea Pumpkin Festival, the Parham Fair, the Rideau Heights Community Picnic and more!



# In Our Community

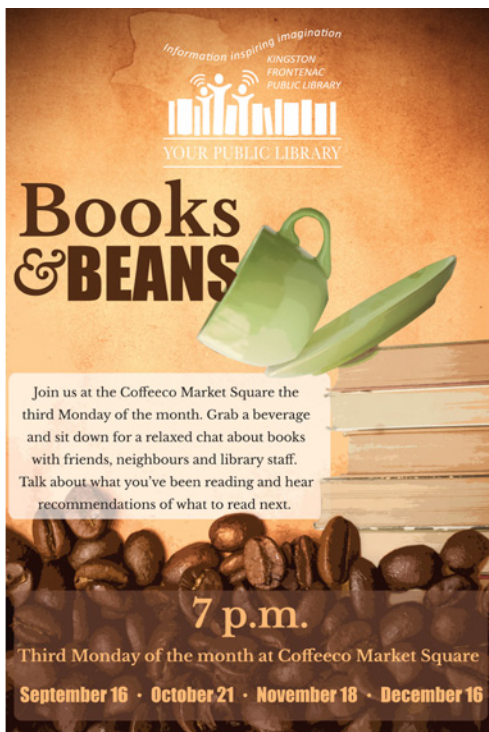
## Boys & Girls Club.....

We took two of our most popular children's programs to the Boys and Girls Club. Our Graphic Novel Club and *Art of Illustration* programs enticed youth at the club to explore both their artistic skills and everything else the library has to offer.

## Queen's and St. Lawrence College.....

We welcomed incoming students with news of free library memberships, free digital magazines, free music downloads and more, setting up booths at community fairs organized by St. Lawrence College and the Queen's graduate students' association.

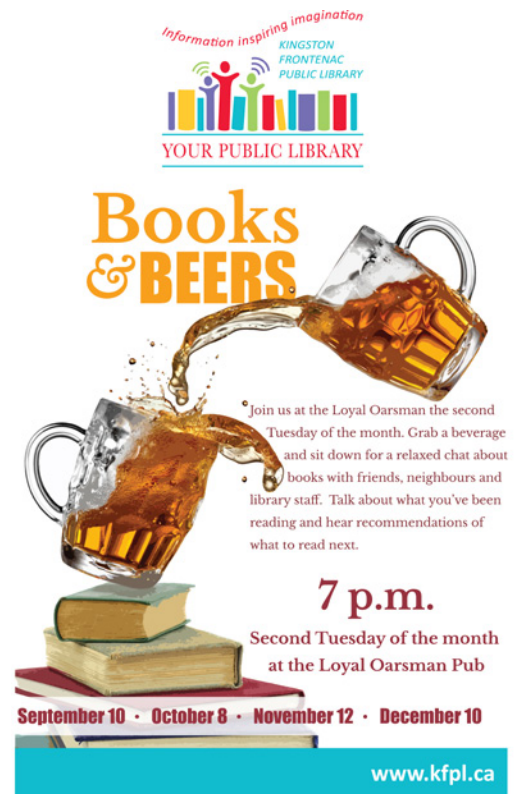
## Books, Beans & Beer.....



coffeeco

[www.kfpl.ca](http://www.kfpl.ca)

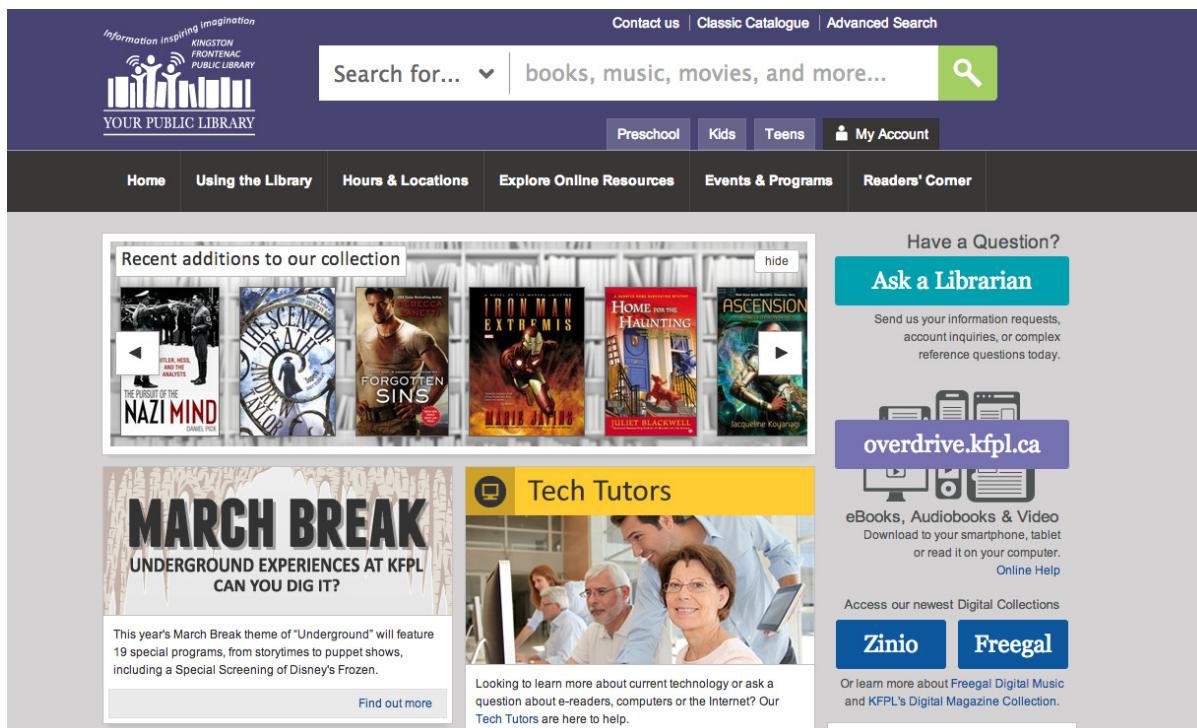
We partnered with local businesses, taking our "Book Club with a Difference" out into the community. Meeting at Coffeeco Market Square, Coffeeco Kingston Centre, The Loyal Oarsman and The Portsmouth Tavern, avid readers came together for lively discussions all over the city, and our monthly get-together at the Storrington branch continues to connect their book-loving community.



[www.kfpl.ca](http://www.kfpl.ca)

## New Website.....

In 2013 we launched our new website using Infor's Iguana platform. The site features covers of new books each week that can be reserved from the "book river" on the top of our main page, as well as clearer options to manage your account and ways to alert you to new materials that might be of interest.



## Zinio Digital Magazines.....

We added Zinio digital magazines to our collection, providing free access to over 100 magazine subscriptions for reading on your computer, smartphone or tablet.

# Love Magazines?

Choose from over 100 digital magazines

Read them online or on your  
tablet or smartphone





## Freegal.....

Our music collection added a digital component with Freegal, offering library members three free song downloads every month.

### Love Music?

Download 3 songs, every week. Free.  
(That's 10 albums of music a year!)



## Genealogy.....

Presents from the Past (<http://reads.kfpl.ca/past/>) provides simple, straightforward access to Kingston and Frontenac history resources. Just point and click to open city directories, maps, store catalogues and other resources on your computer screen. It's like a reference collection for your desktop — the next best thing to being here!

### Presents from the Past



With thanks to those who have enjoyed our local history and genealogy series, here's a brief *Table of Contents* to help you find your way back to previous entries. Many of the posts contain links that allow you to click-and-read right from your desktop. It's the next-best thing to being here!

Feel free to bookmark this page. We'll update it as new topics are posted.

#### Table of Contents

- [Genealogy Journals](#)
- [Wolfe Island Historical Society – Windwords](#)
- [Your Very Own Jane Austen Bookshelf](#)
- [Kingston Penitentiary Inmate History Ledgers \[Mug Shots\] 1886-1919](#)
- [Happy Approximate Birthday, Sir John A. Macdonald!](#)
- [Census of Canada \(1851 – 1911\)](#)
- [Census of Canada \(1921\)](#)
- [Maps of Kingston and Frontenac County](#)

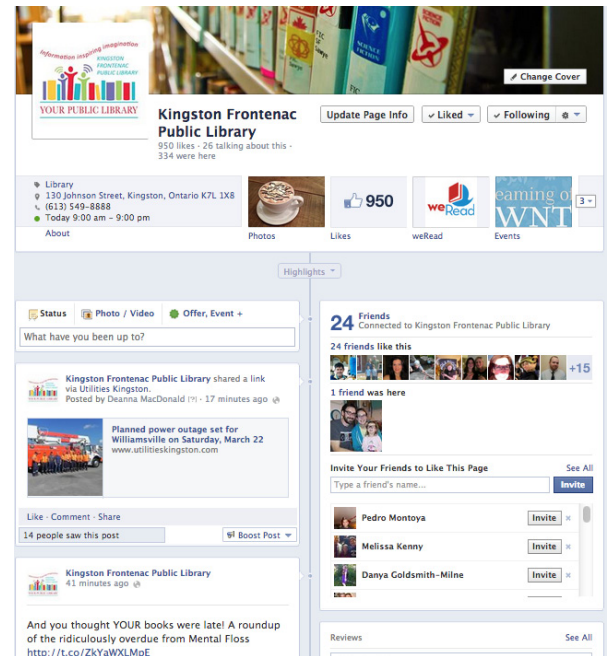
## News in your inbox.....

Our e-blasts highlighting new services, events and programs at KFPL are sent to over 15,000 library supporters each month.



## Social Media.....

2013 was a year of learning in our use of social media. We maintained accounts on Twitter, Facebook, Pinterest and Goodreads. Both the “Likes” on our Facebook page and the number of our Twitter followers experienced slow but steady growth over the year.



Being active on Twitter allows us to connect quickly with the community and our community partners, making it an ideal platform for sharing news and another way for our patrons to ask us questions, get support, and even suggest materials to purchase.

# 2013 Statistics

# 1,377,533

## ITEMS BORROWED

**160,866**

QUESTIONS  
ANSWERED

**275,448**

DATABASE  
SEARCHES

**816,450**

VISITS TO  
KFPL LOCATIONS

**574,089**

VISITS TO  
THE WEBSITE

**195,750**

INTERNET/  
WIFI USE

**77,720**

E-BOOKS &  
E-AUDIOBOOKS  
DOWNLOADED

**2,372**

PROGRAMS  
OFFERED

**34,366**

PROGRAM  
PARTICIPANTS

**1,110**

ITEMS BORROWED  
THROUGH  
INTERLIBRARY LOAN

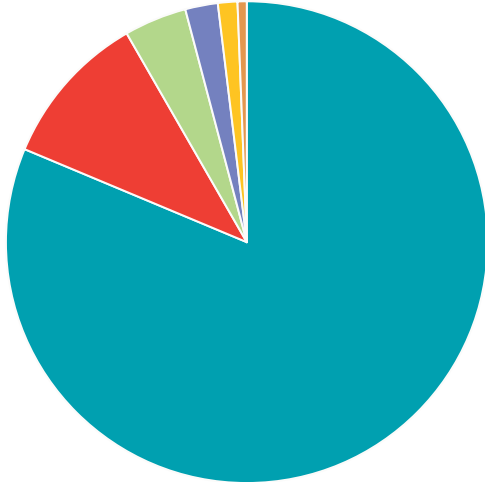
	Patron Queries	Circulation	In-Library Use	Internet/ WIFI use	People Entering
Arden	2,859	7,271	4,500	671	3,000
Calvin Park	20,052	248,131	16,550	35,249	147,400
Central	60,602	320,176	97,600	80,982	271,600
Cloyne	982	8,864	3,150	1,471	2,450
Hartington	3,270	9,351	1,600	428	3,850
Howe Island	523	2,957	1,700	50	1,050
Isabel Turner	26,859	352,715	47,050	60,683	253,900
Kingscourt	6,105	34,392	3,450	5,351	15,550
Mountain Grove	2,769	5,033	3,350	844	1,950
Parham	1,390	2,392	3,200	97	950
Pittsburgh	20,193	71,792	6,900	2,682	69,850
Plevna	859	3,595	150	733	800
Sharbot Lake	2,689	14,490	3,300	1,438	5,050
Storrington	1,922	12,978	2,150	414	3,150
Sydenham	4,941	44,265	3,150	3,447	30,450
Wolfe Island	1,722	11,062	5,800	1,210	5,450
System-wide	3,129	228,069			
<b>Total</b>	160,866	1,377,533	203,600	195,750	816,450



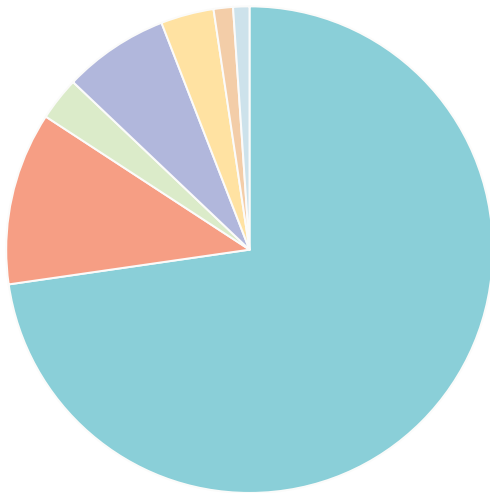


# Budget & Board

## 2013 Operating Budget & Expenditures (unaudited)



81%	City of Kingston	\$5,753,625
11%	County of Frontenac	\$734,796
4%	Province of Ontario	\$297,138
2%	Room Rental, Fines, Photocopier	\$154,775
1%	Sundry	\$92,527
1%	Project Grants	\$43,574
<b>TOTAL REVENUE</b>		<b>\$7,076,435</b>



73%	Salaries, Wages and Benefits	\$5,259,545
11%	Library Materials	\$830,871
3%	Facility-Related	\$208,521
7%	Program-Related	\$507,700
4%	Utilities (including telephone)	\$254,970
1%	Computers and Equipment	\$92,948
1%	Miscellaneous (including surplus/deficit)	\$(78,121)
<b>TOTAL EXPENDITURES</b>		<b>\$7,076,435</b>

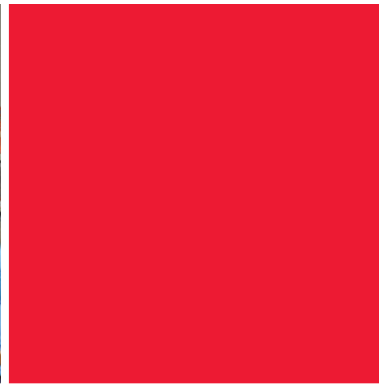
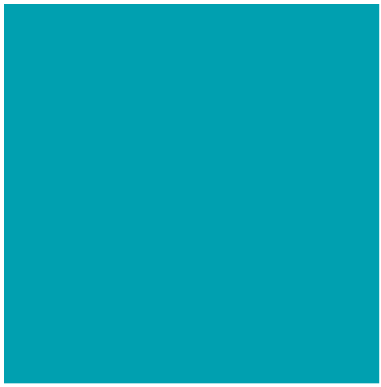
## Kingston Frontenac Library Board 2013

### Trustee

Barbara Aitken  
 Paige Cousineau  
 Ralph Gatfield  
 Wilma Kenny  
 Erik Knutsen  
 Councillor Jim Neill  
 Floyd Patterson  
 Councillor John Purdon  
 Claudette Richardson  
 Somnath Sinha  
 Monica Stewart

### Appointing Body

Kingston City Council  
 Frontenac County Council  
 Kingston City Council  
 Frontenac County Council  
 Kingston City Council  
 Kingston City Council  
 Kingston City Council  
 Frontenac County Council  
 Kingston City Council  
 Kingston City Council  
 Kingston City Council



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