



November 2020

Programming & Outreach

- ▶ We launched a **new bilingual program** for young children. In **Hello, Bonjour** they will learn **key vocabulary** and **enjoy a story** read in French with English translation provided.



- ▶ We will be **partnering with Kingston's Seniors Association** to offer **GrownUp Storytime as a phone-in program** in January 2021. We will continue to offer the program by Zoom.
- ▶ Launched an **accessibility audit** of **virtual and in-person programming** to be completed mid-December 2020.
- ▶ As part of **ongoing evaluation** of the **KFPL Live program series** we are **surveying the community** to determine the thematic focus of future programming.



- ▶ The **Create Space** reopened to the public by **appointment only**. The space is quarantined for 72 hours between uses. We are receiving regular requests for access.

Services and Collections

- ▶ We **resumed delivery** of items to our **Home Library Service clients**. Our volunteers have once again started delivering materials to Kingston-Frontenac residents who are homebound.
- ▶ **Sunday hours** began on October 18 at the **Isabel Turner branch**. The branch is open from **1-5 pm**.

Digital

- ▶ Developed an internal **COVID Screening App** and reporting tool. **Staff report their COVID status** before entering work to ensure KFPL is in compliance.
- ▶ We launched **15 mobile hotspots** to assist with internet connectivity. Hotspots in rural branches are tied to those branches, while 4 other hotspots circulate in the urban branches. This project was **funded by the Cameron & Laurie Thompson Fund** with the **Community Foundation of Kingston and Area**.



- ▶ We are **piloting a touchless self-checkout model** in our Central and Isabel Turner branches. Patrons only have to scan their library barcode and place the items on the pad to check them out - touching the screen is no longer required.

Facilities

- ▶ An RFQ was submitted to have the **carpet replaced in the Catarauqui Room at the Isabel Turner Branch**.
- ▶ Met with City of Kingston staff to discuss **ongoing maintenance on KFPL vans**. Based on pricing, service levels and experience, KFPL has made the decision to use their fleet services on a trial basis.
- ▶ Installed **safety tie off rings** on the slanted roof at the **Central Branch** to allow **safe repairs and service** of HVAC equipment and roof drains.

Key Activities & Highlights – November 2020

- ▶ Continued coordination with HDR Architects in the creation of **sound baffles** to absorb excess noise from **the washrooms on all floors** at the Central Branch.
 - ▶ Continued **warranty work** and **deficiency work at Central Branch** including items such as accessibility button relocation at front door, repair of heat pump communication line, air balancing and LEED certification of system, and replacement of door failed door controllers.
 - ▶ Worked with SZA Architects to plan a **repair of the heritage door** in the front of **Pittsburgh Library**.
 - ▶ Continued increased cleaning at urban branches based on COVID requirements.
 - ▶ Continued RADON monitoring in all branches.
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