

Kingston Frontenac Public Library 2018 Annual Report



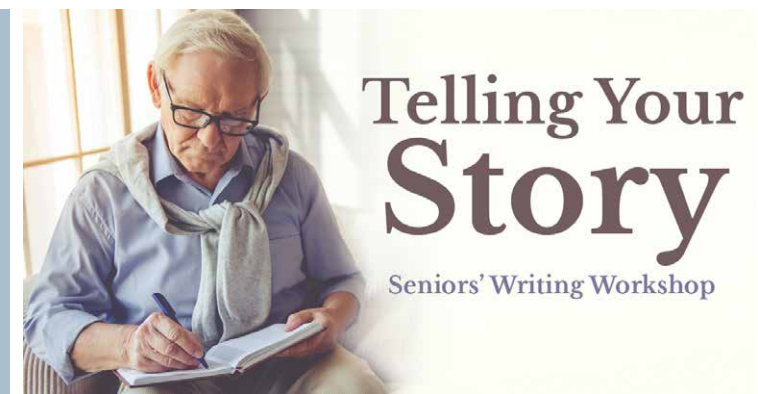
Information inspiring imagination



I just used my conservation area passes to attend the Little Cataraqui Creek and Gould Lake and it was a phenomenal life's experience. I feel very happy for this great service that you provide me and I wanted to sincerely thank the KFPL (Kingston Frontenac Public Library) for making this possible!
– KFPL Patron

Telling Your Story: Seniors' Writing Workshops

Working with award-winning writer Jean Rae Baxter, we launched a series of writing workshops for seniors. Offered at the Calvin Park, Isabel Turner and Sydenham branches over the year, the workshops led 60 people through the process of transforming family stories and personal memories into engaging written pieces to share with the next generation.



Explore the Ingenium

Our parks and museums program expanded to include admission to the Ingenium. Sixteen passes for free family admission to the Canada Agriculture and Food Museum, the Canada Aviation and Space Museum and the Canada Science and Technology Museum were loaned 227 times.



Indigenous Outreach

KFPL joined the Kingston National Indigenous Peoples Day Festival Committee as a community partner to support the annual festival on June 21. KFPL staff participated in event planning and facilitated the children's activity zone throughout the day.

To support learning and healing in our community, we hosted a talking circle, in partnership with the City of Kingston's Engage for Change project.

We embarked on a public consultation about our services for Indigenous communities, collecting feedback through stakeholder interviews and a public survey from June through mid-August. New programs will be launched in 2019 to begin addressing the needs that were identified.

Supporting this work, all KFPL staff and library board members completed online Indigenous cultural training.



The @KFPL libraries offer free workshops & classes to the #ygc community. Libraries provide safe places for children and youth to do homework or enjoy a story. Libraries enable everyone to access the web (regardless of income). Can't get that on @amazon! #SupportYourLocalLibrary – KFPL patron

Library is bright, open & welcoming.
Lots of community rooms, an interactive literacy wall & the perfect chair to curl up in to read. @KFPL @FriendsofKFPL @rideauheightsps @cityofkingston #LDSBpillars #collaboration #wellness #innovation – KFPL patron



Grand Opening: Rideau Heights Branch

The Rideau Heights Community Centre and Library opened on April 21, bringing long-awaited library services into north Kingston. The branch is bright and welcoming.

Live at the Library

Supported by the Friends of KFPL, our summer series of children's performers expanded to add offerings for Black History Month, March Break and an early fall treat. Highlights included Sonshine and Broccoli, Peter Persona, Marianne Trenka, Hands On Exotics, the Ontario Planetarium and our annual StoryWalk.

May We Suggest

Just like our patrons, our staff have a variety of likes and interests. In 2018 we launched our new reader's advisory service May We Suggest, which enabled 14 of our staff to share their reading interests, ranging from vegan cooking to home improvement, to politics and philosophy. We shared recommendations on social media and encouraged patrons to reach out for personalized suggestions.

Intergenerational Storytime

Bringing young families together with older adults living in seniors' residences, this new program has put a smile on many faces. Parents bring their little ones into the residences each week, joining the residents and KFPL staff for a morning of stories, songs and movement. Piloted at the Waterford Retirement Residence in September, the program moved to St. Lawrence Place in November and will visit new locations through 2019.

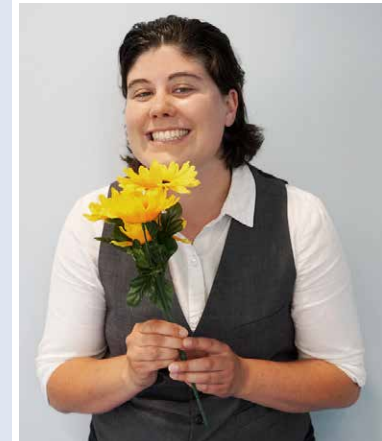
Journées pédagogiques

French-language film screenings were offered in the fall in response to patron requests for PA Day activities for students attending Conseil des écoles publiques de l'Est de l'Ontario and Conseil des écoles catholiques du Centre-Est schools.

Tech Tutors in Frontenac

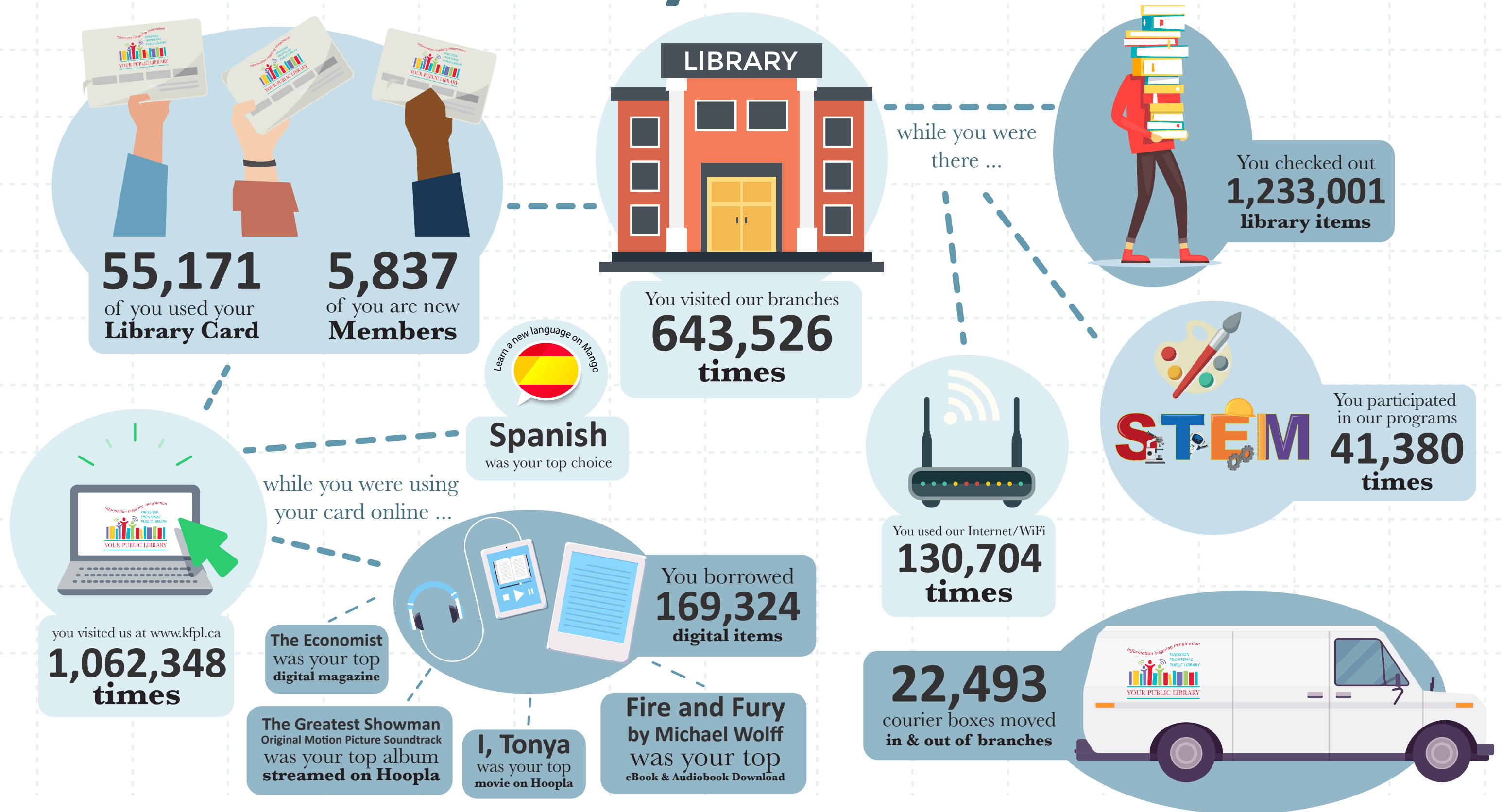
We expanded our Tech Tutor program to the Sydenham and Sharbot Lake branches on a pilot basis from October 2018 until March 2019. A blend of one-on-one appointments, technology drop-in sessions and themed workshops have been offered.

Good times at the #StoryWalk-
KFPL Thanks for this summer
tradition @KFPL – KFPL patron

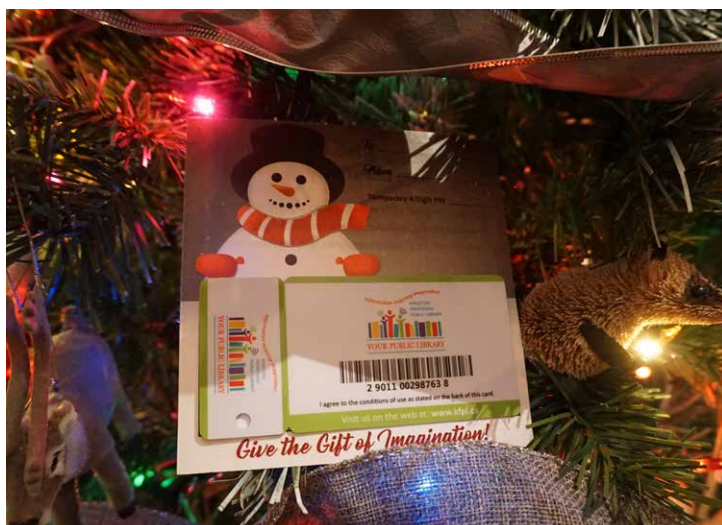


The children's programs offered
by the library are fantastic, my
baby loves going! We enjoy
getting new books to read every
few weeks and the online
services make it so easy to
reserve the titles you want.
– KFPL patron

What did you do with your free library card in 2018?



Here's a pretty cool family event happening this coming weekend! Get the kids out to the @KFPL (library) for their 100th anniversary of Children's Storytime, #ygtk! – KFPL patron



100 Years of Storytime

In November we celebrated the 100th anniversary of the first storytime program, offered at the Kingston Public Library by Aimee Kennedy in 1918. Families enjoyed stories, songs and parlour games and browsed displays of vintage children's books from the past 100 years.

Parlez-vous français?

Bringing our Mango language-learning tool into the spotlight, a pilot workshop series introduced patrons to beginner French phrases and set them on their way to continue their studies using Mango at home. The series will extend into 2019 with new language offerings.

Stocking Stuffer Library Cards

We celebrated the holidays this year with a new type of library card! Patrons were able to give the gift of a library card to loved ones. Cards were immediately valid for borrowing eBooks or using online resources and could be upgraded into full memberships through a visit to a library branch in the new year.

Taking the Library into the Community: Pop-Up Library

This year, to provide service in the north end of Kingston before the opening of the Rideau Heights Branch, we piloted a pop-up library at Rideau Heights Public School, the Kingston Police Station, and the Memorial Centre. Patrons were able to pick up reservations, use computers, and browse a selection of library materials.

Finally got a local address, and this is the first thing I picked up, @KFPL! #priorities – KFPL patron

Making Library Service Easy: Reducing Barriers to Access

This year we looked at ways to make library service even better for our patrons and made several changes:

- We changed our annual library card renewal to every two years to make it more convenient for everyone!
- We added a "pause holds" feature on our website so that patrons can pause their reservations while keeping their place in the holds queue and have more control over when their reservations arrive at a branch for pick-up.
- We worked with Rideau Heights Public School and St. Francis of Assisi Elementary School to pilot different models for class visits so that more kids are able to borrow books when they visit the library with their schools.

Canadian Library Month: #LoveYourLibrary

We celebrated Canadian Library Month with the #LoveYourLibrary social media campaign. Every day for the entire month of October, we showcased another reason to love your library. Reasons ranged from "you can borrow 75 items at a time" to "our Intergenerational Storytime brings toddlers and seniors together in a shared love of reading."

Reason # 17 to #LoveYourLibrary: Read newspapers from around the world! With PressReader you have full text access to newspapers from over 55 countries. Publications include "The Toronto Star", "Ottawa Citizen", and the "Kingston Whig-Standard". #OPLW

Engaging in some delicious and free self-care by browsing my to-read list and reserving a big bunch of books from the public library. Now I get to sit back, forget about it, and the books will be around the corner waiting for me in a couple of days! @KFPL – KFPL patron



Kids actually questioned if they had picked enough books from the @KFPL. So loving that all 3 kiddos love reading as much as their mama does. #bookworms – KFPL patron



12 Days of December
We created a whimsical spoof of the song The Twelve Days of Christmas. In our Twelve Days of December video we showcased some amazing library resources.



On the first of December my library gave to me – a library card for free.

Central Branch Renovations
We continued our extensive renovations to the Central branch, designed to transform the building into a vibrant space within the downtown core. The branch is set to reopen in 2019.



Isabel Turner Branch
New toilet partitions were installed in both men’s and women’s washrooms. A new water fountain/ water fill station was installed at the front entrance to the library.



Storrington Branch
Major accessibility upgrades to the entrance and washrooms were completed by the Township of South Frontenac.

We get home from vacation and the first place they want to go is the #library! @kingstonfrontenacpl #rideauheights – KFPL patron

KFPL Board 2018

Trustee	Appointing Body
Barbara Aitken	Kingston City Council
Judith Brown	Kingston City Council
Ralph Gatfield	Kingston City Council
Wilma Kenny	Frontenac County Council
Councillor Jim Neill	Kingston City Council
John Purdon	Frontenac County Council
Claudette Richardson	Kingston City Council
Somnath Sinha	Kingston City Council
Monica Stewart	Kingston City Council
Catherine Tang	Kingston City Council
Councillor Natalie Nossal	Frontenac County Council

Fabulous show by Marianne Trenka at the @KFPL. Thanks to Friends of the Library for sponsoring a great show!
– KFPL patron



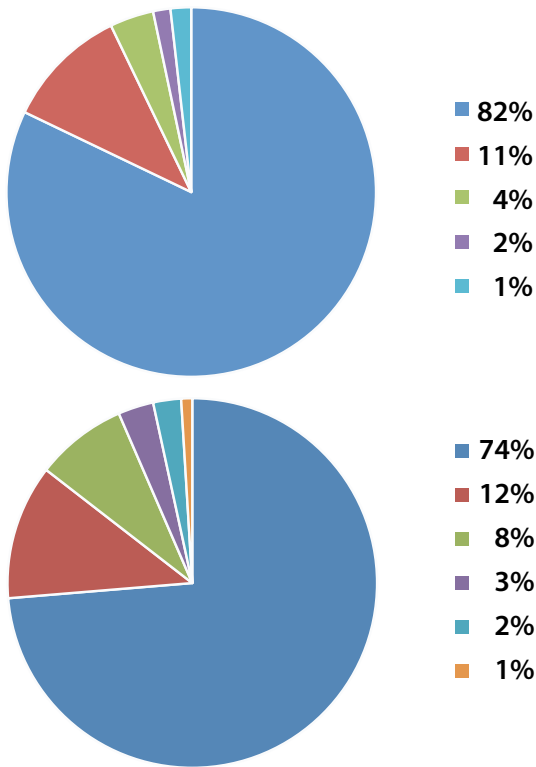
Statistics				
	Patron Queries	Items Borrowed	Internet/ WiFi Use	Visitors
Arden	1,974	6,878	1,766	1,650
Calvin Park	19,904	292,513	40,155	191,000
Cloyne	1,891	8,103	2,758	1,950
Hartington	2,446	7,282	516	3,000
Howe Island	254	3,401	118	900
Isabel Turner	26,065	367,005	58,972	255,919
Mountain Grove	499	2,793	478	1,983
Parham	1,238	3,264	121	1,755
Pittsburgh	9,243	84,177	3,643	45,073
Plevna	1,192	3,594	1,450	750
Rideau Heights	4,265	28,488	3,630	30,277
Sharbot Lake	2,176	12,507	2,468	7,750
Storrington	513	9,271	380	2,850
Sydenham	3,311	40,612	3,781	22,252
Wellington	8,907	64,656	10,468	76,325
Wolfe Island	1,700	10,986	1,412	2,650
Pop-Up Library	91	418		92
Outreach		1,083		
System-Wide	6,613	285,970		
Total	92,282	1,233,001	130,704	643,526

* The Rideau Heights Branch opened on April 21.



Our Funders

Library service is funded by the City of Kingston, County of Frontenac and Province of Ontario through your tax dollars. The Kingston Frontenac Public Library appreciates your support as well as that of the Friends of the Library and the many donors who help to fund programs and other initiatives outside the scope of our operating budget.



2018 Operating Budget & Expenditures (unaudited)

City of Kingston	\$6,360,798
County of Frontenac	\$831,347
Province of Ontario	\$297,138
Room Rental, Fines, Photocopier	\$117,332
Grants, Donations and Other	\$139,401
Total Revenue	\$7,746,016

Salaries, Wages and Benefits	\$5,481,380
Library Collection Materials	\$877,993
Program-Related	\$595,382
Utilities (including telephone)	\$230,773
Facility-Related	\$181,564
Computers and Equipment	\$71,642
Total Expenditures	\$7,438,734
Surplus/(Deficit)	\$307,282



An accessible version of this document is available upon request.