



Director, Branch Experience Kingston Frontenac Public Library

Kingston Frontenac Public Library (KFPL) is a progressive, innovative, sixteen branch library system with a mission to provide exceptional customer service within the context of a warm and welcoming environment. KFPL enjoys remarkable support from the public and community groups in the City of Kingston and the County of Frontenac, making the organization one of the most dynamic public library systems in Ontario. It is within this exciting context that the organization is seeking to recruit a new Director, Branch Experience.

The Opportunity

Reporting to the Chief Librarian, you are a strategic leader who as a senior member of the management team will act as an advisor to the Chief Librarian and the Library Board. You will have responsibility for branch operations at all sixteen branches and will work with the Director, Outreach and Technology on public service delivery. You will champion excellence in library operations and services, including collections, and will lead the development of strategic initiatives in alignment with the KFPL Strategic Plan. With a proven track record in engaging the community on library redevelopment, you will play a lead role in system wide branch redevelopment planning and delivery. With the Manager, Branch Operations, you will continually seek new and innovative ways of providing service to KFPL patrons, fostering a culture of creativity, engagement and exceptional customer service.

The Successful Candidate

As an ideal candidate, you possess a Master's degree in Library Science, a minimum of eight years of relevant library management experience (three of which are in a senior management role) and a demonstrated commitment to professional development and lifelong learning. You bring previous experience managing a multi-location library system combined with a solid understanding of finance, strategic planning, municipal relations, and human resource management. You also bring experience from leading and being accountable for change at a system level. You are passionate about the value of a thriving library system to healthy communities, and will work hard to ensure that KFPL continues to provide excellent service to the communities it serves. You are a gifted communicator, with a particular talent for building consensus and finding creative solutions to complex challenges. You have a management style that constantly seeks to actualize the potential of others. You are a coach, mentor,

leader and risk taker with an ability to see the “big picture”, an ability that has been honed by experience.

Who We Are

About Kingston and Frontenac County: Kingston with its unique heritage and character is a major population centre of eastern Ontario. Located on Lake Ontario it is a 2-hour drive from Ottawa and a 2.5-hour drive from Toronto and Montreal. It is home to Queen's University, St. Lawrence College and the Royal Military College. Culture and the arts abound, along with fabulous shopping, dining and outdoor recreational experiences. Kingston offers the quality of life of a smaller community with the amenities of a major centre. The County of Frontenac offers an exceptional quality of life and residents enjoy the advantages of a rural lifestyle, living, working and travelling in one of the most beautiful parts of Ontario. The County of Frontenac covers a large geographical area and KFPL has eleven branches in the County to serve residents and the many cottagers that reside in the County.

Compensation

An attractive and competitive remuneration package will be offered including a salary commensurate with qualifications and experience, and a comprehensive benefits package including pension (OMERS).

How to Apply

Please submit a resume and cover letter before **5:00 PM on Sunday, December 8, 2019** to:

Amy Rundle, Administrative Assistant
Kingston Frontenac Public Library
130 Johnson Street, Kingston ON K7L 1X8
e-mail: jobs@kfpl.ca

Pursuant to AODA requirements, accommodations for disabilities are available to job applicants who are invited to participate in an interview and who request individual accommodation during the recruitment process.

The successful candidate, to whom an employment offer has been made, shall be required to provide a current CRC (Criminal Record Check) at his or her own expense as a condition of employment.

We appreciate all applications received; however, only those invited for an interview will be contacted.

Thank you for your interest in the Kingston Frontenac Public Library. Visit us at www.kfpl.ca .