

Kingston Frontenac Public Library

2019 Annual Report

Thank you @kfpl for such a rich collection of books that are available to all of us citizens! #books #booklover #ygk #library







Spreading the Word

We engaged Brand Clarity, a marketing firm, to connect with staff and community stakeholders to help us develop a marketing plan. The community response was heart-warming. They described the library as a place where they were happy and comfortable and felt connected to their community.

Meet the Makers

We launched a new series of hands-on workshops to explore crafting and the arts. Patrons explored knitting, photography, sewing, fine arts and more through the summer. In the fall we launched our new Art Hive program, blending a variety of arts, crafting and technology as a precursor to the opening of the Friends of the Library Create Space in 2020.





Patrons at the Calvin Park,
Pittsburgh, Sydenham and
Isabel Turner branches and the
Artillery Park pop-up library
worked together over the winter
months to create hand-knit scarves
that were donated to the Kingston
Street Mission.

Community Scarf Knitting Project

Tech Tutors

After consultations with Frontenac Community Futures Development Corporation and Frontenac Economic Development we launched a pilot project to provide Tech Tutors in Sharbot Lake and Sydenham, as well as regular technology-focused workshops in Sydenham. The project was a success and Tech Tutors are continuing to provide technology assistance at the Sydenham Branch.

#InFrontenac

Central Branch Grand Re-Opening

We welcomed more than 2,000 patrons at the much-awaited re-opening of our Central Branch on March 23, many of them having taken advantage of free rides on Kingston Transit in support of the occasion. The project was honoured with a **George Muirhead Heritage Award** by Downtown Kingston! in recognition of our historically sensitive renovation.



There were lineups around the block, and some of the over 2,000 people returned again on Sunday to keep exploring! Suffice it to say, it seems like #ygk is happy to have the Central Branch of @KFPL back and better than ever!



We teamed up with the MacLean Trail Community Garden for a new outdoor program. Children and caregivers enjoyed stories and songs, followed by a chat and hands-on gardening with volunteers.

Stories in the Garden

Technology Upgrades

New event management and room booking software was introduced in the spring.

The new system is more user-friendly and has a create-your-own-brochure option for patrons who want a customized flyer of upcoming events.

Rainbow of PRIDE

Rainbow Storytime, a Pride-themed Books & Beers gathering, and a Pride Clothing Workshop for teens made for a colourful celebration during Pride Month.



Yesterday our library celebrated pride month by reading some friendly books and face-painting for the kids. I just wish kingston was like this while I was growing up in a gay family. Just blessed my children can feel safe here #KingstonOntario #Pride @KingstonPride #LGBT @KFPL

In a typical week at KFPL...

TYPICAL WEEK

14,889

people visit a branch



& borrow 24,474 traditional items

plus 4,328 electronic items.

1,033 people attend a

program or special event.





#community building at its best! Public #library hosts
#intergenerational storytime at #seniors residence.
Everyone benefits. Stimulation, joy, purpose, connection.
Beautiful. WTG @KFPL in #ygk #Kingston #Ontario
#healthcare #Ageing

A new selection of books from @KFPL & my ENG1P students were engrossed in their reads. The effort to canvass interests, source the books, & provide choice after sharing options via book talks (all very doable and fun!) is SO worth it for the resulting engagement. Thx

COMPUTERS

The public access computers



are utilized 1,059 times, and

the WiFi is accessed 1,745 times.



STAFF

Staff are asked 4,595

reference questions, plus 142

reader's advisory questions,

and they receive 317 requests

for technology assistance.



What did you do with your free library card in 2019?

YEAR-END STATS

63,326 of you used your library card

and 6,938 are new members.

You visited our website 1,150,484 times.



You checked out 1,260,345 traditional items.



47,013 people attended 1,970 programs.

20,218

in and out of branches



You connected to our Internet/WiFi

145,897

times

Becoming by Michelle Obama

was your top e-audiobook download

Past Tense by Lee Child

was your top e-book download

Beautiful Boy

was your top movie on Hoopla

The New Yorker

was your top digital magazine



You borrowed 221,332 digital items.

Lover by Taylor Swift

was your top album streamed on Hoopla

STATS YEAR-



The successful talk by climate and social justice activist Aric McBay tested the waters for the launch of Constellations, a new series conceived and developed in partnership with our New Adult Advisory Board. Late 2019 talks included Dr. Lee Airton's exploration of gender and a fermentation workshop with Prince Edward County's Pyramid Ferments.

Constellations

Museum Exhibitions

We partnered with the Museum of Health Care to present Struggle Without Rest, an exhibition commemorating the devastating Spanish Flu epidemic of 1918-19. An ongoing partnership with Kingston Area Museums, Galleries and Historic Sites will see quarterly mini-exhibits in the Central Branch through 2019-2020.

Kick and Push

Kingston's popular fringe theatre festival brought their production of *Stupidhead!* into our Central Branch in July. Our Gather Space was transformed into a rehearsal space and theatre for a week, drawing new audiences into the building.



Deaf Spirit Theatre



A unique Culture Days partnership brought a theatre troupe founded by members of Kingston's Deaf community into the Central and Isabel Turner branches. The show featured storytelling and skits exploring Deaf culture and was translated for hearing audiences.

A great trip to the Calvin Park branch of @KFPL this morning. Thanks for helping us learn about the library and answering our questions about how to take books home to read! @LCVI_LDSB #community #readinglife



Children's French-language programming expanded in 2019. PA Day and summer programs included singalongs and puppetry workshops. Adult audiences welcomed a series in partnership with ACFOMI. Une Ville, Deux Realites explores various cultural themes, featuring a speaker from each of the anglophone and francophone communities.

French Programming

New Chief Librarian/CEO Appointed

After a nation-wide recruitment process, the Board of the Kingston Frontenac Public Library announced the appointment of Laura Carter to the position of Chief Librarian/Chief Executive Officer, effective December 1. Laura joined KFPL in 2006 as the Training Librarian and most recently held the role of the Director, Branch Experience.

Preserving Our Languages for the Next Seven Generations

Queen's University, the Kingston Indigenous Language Nest, Tsi Tyonnhehi Onkwawenna Language and Cultural Centre and KFPL co-hosted a two-day celebration of Indigenous language reclamation. Following a Friday keynote talk and traditional meal, participants launched a busy Saturday with a sunrise ceremony that set the tone for discussion panels, talking circles, language workshops and a children's storytime.

Drag Queen Storytime

Local drag queen Rowena Whey joined us for our first-ever Drag Queen Storytime in December. Families enjoyed LGBTQ-focused stories and songs in a safe, welcoming space.



This was a fantastic experience! My son and I constantly talk about there being so many different kinds of families, but rarely have the opportunity in Kingston to be around non-traditional families. It's so important for him and other kids to have opportunities like this to celebrate diversity in so many ways!



Our Arden branch was given a facelift, with a fresh coat of paint and new flooring and shelving. The patrons were delighted by the brightened space. New furniture will complete the renovation in early 2020.

Arden Branch Renovations

Juvenis Festival • King Con • Queen's University • Kingston Indigenous Language Nest

Tsi Tyonnheht Onkwawenna Language and Cultural Centre • Kick and Push Festival

Kingston Literacy & Skills • KFL&A Public Health • City of Kingston Cultural Services

Kingston Area Museums, Galleries and Historic Sites • Cataraqui Region Conservation Authority

Ontario Parks • National Gallery of Canada • Ingenium • Museum of Nature • Rideau Trail Association

MacLean Trail Community Garden • Youth 2 KFL&A • Ontario Genealogical Society

Kingston Pride and Kingston Pride Youth Council • Compassionate Communities Kingston

Our 2019 Partners

Donations enable KFPL to provide services and collections outside the scope of our operating budget. Sixty people and community organizations generously donated \$46,637.30 in 2019 and in doing so have enriched the lives of many in Kingston and Frontenac County.

Major donations received from the Friends of the Library and from Ian and Shirley Sibbald are gratefully acknowledged.

The opening of the Central Branch in 2019 provided another opportunity to celebrate donations received from the Kingston Lions Club and in honour of Michael Dicketts.



There's nothing quite like visiting a public library. A FEAST for the senses.



Trustee

Kate Betts-Wilmott Judith Brown (January - October) Janie Jang (January - October) David Kerr Mark Kerr Councillor Robert Kiley Nico Koenig Kayley Marsh

Natalie Nossal (Vice Chair)

Councillor Alan Revill

Monica Stewart (Chair)

Louise Moody

Holly Platz

Kingston City Council Frontenac County Council Frontenac County Council

Appointing Body

Kingston City Council

Frontenac County Council Kingston City Council

KFPL Board 2019

| | Patron Queries | Items Borrowed | Internet/ WiFi Use | Visitors | |
|--------------------|-------------------|-------------------|-----------------------|----------|--|
| Arden | 1,614 | 6,509 | 1,139 | 4,250 | |
| Calvin Park | 11,397 | 253,103 | 35,132 | 176,573 | |
| Central | 20,659 | 150,965 | 36,729 | 135,219 | |
| Cloyne | 1,766 | 7,661 | 2,677 | 1,450 | |
| Hartington | 2,092 | 8,266 | 564 | 2,550 | |
| Howe Island | 468 | 2,712 | 217 | 1,000 | |
| Isabel Turner | 29,982 | 358,064 | 51,531 | 243,333 | |
| Mountain Grove | 471 | 2,729 | 379 | 1,000 | |
| Parham | 2,440 | 3,521 | 125 | 1,720 | |
| Pittsburgh | 5,755 | 72,970 | 2,994 | 42,699 | |
| Plevna | 1,194 | 3,870 | 1,588 | 900 | |
| Rideau Heights | 5,642 | 32,482 | 5,378 | 32,690 | |
| Sharbot Lake | 2,693 | 12,522 | 2,555 | 4,050 | |
| Storrington | 225 | 9,078 | 397 | 3,550 | |
| Sydenham | 2,415 | 40,166 | 3,278 | 24,405 | |
| Wolfe Island | 3,952 | 8,221 | 1,214 | 2,450 | |
| Mobile Library | 8 | 625 | | | |
| System-Wide | 6,747 | 283,490 | | | |
| Total | 93,822 | 1,260,345 | 145,897 | 677,839 | |



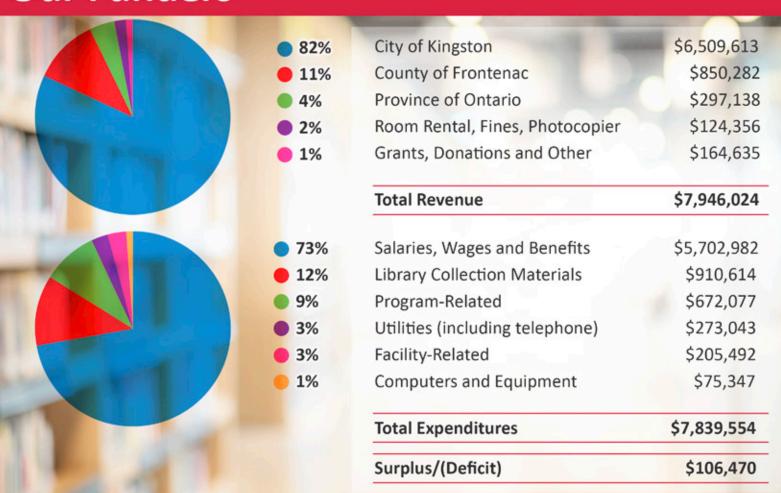
Statistics

All right, sorry to stereotype, but I'm officially a nerd, getting old, or a combination of both, because my excitement for the day was heading to @KFPL to pick up these amazing reserves! The challenge will now be trying to read all of these in just 3 weeks.

Library service is funded by the City of Kingston, County of Frontenac and Province of Ontario through your tax dollars. The Kingston Frontenac Public Library appreciates your support as well as that of the Friends of the Library and the many donors who help to fund programs and other initiatives outside the scope of our operating budget.



Our Funders



2019 Operating Budget & Expenditures (unaudited)

Bringing #seniors and #children together can have a profound impact on both parties, allowing seniors the opportunity to socialize with the youngest generation, and children the opportunity to learn from those who've come before them.

Thank you @KFPL

www.kfpl.ca

An accessible version of this document is available upon request.