



## Media Release

Kingston Frontenac Public Library  
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### **KFPL launches public consultation for Patron Code of Conduct policy update**

The Kingston Frontenac Public Library (KFPL) is engaging in a comprehensive review and update of its [Patron Code of Conduct Policy](#) this summer. This process will benefit all library users by ensuring that the updated policy reflects the community's diverse needs and values.

“Our mission at KFPL is to build and support community by creating inclusive spaces, services and collections that advance literacies and invite people to innovate, learn, explore and connect,” said Laura Carter, Chief Librarian/Chief Executive Officer. “Updating our Patron Code of Conduct Policy is crucial to this mission. By involving the community in this process, we aim to ensure that our library remains a vibrant and welcoming place for everyone.”

The Library is committed to providing safe and welcoming spaces, and the Patron Code of Conduct Policy helps ensure spaces remain comfortable and inclusive. Community feedback from the survey and engagement sessions will inform updates to the Patron Code of Conduct Policy and help the Library make data-informed decisions on an important policy that impacts its mission to be a space of learning, connection and exploration. The update will also consider health and safety requirements for staff and library patrons.

To contribute, community members are encouraged to take the [KFPL Patron Code of Conduct Policy Survey](#). The data collected from this survey will be reviewed by the KFPL Code of Conduct Working Group and will inform potential changes to the policy. Participants will be entered into a voluntary random draw for a \$50 gift card to their coffee shop of choice.

In-branch pop-up engagement sessions will also offer drop-in opportunities to discuss the policy update with KFPL staff.

- Wednesday, July 3, 1-3 p.m. at the Central Branch
- Thursday, July 4, 2-4 p.m. at the Sydenham Branch
- Tuesday, July 9, 12-2 p.m. at the Rideau Heights Branch
- Wednesday, July 10, 12:30-2:30 p.m. at the Isabel Turner Branch



The first draft of the updated policy will be reviewed at a Library Board meeting in September. Further engagement on the draft policy is planned for October, and final approval is anticipated at a Library Board meeting in November.

KFPL will post updates on its website, social media channels, and in the [Engage newsletter](#) to keep the community informed about the project's progress. For more information or to share thoughts directly, email [engage@kfpl.ca](mailto:engage@kfpl.ca).

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