



Kingston Frontenac Public Library 2015 Annual Report

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Message from the Chief Librarian

In our strategic plan, KFPL Vision 2020, we committed to making a positive difference in the lives of everyone in Kingston Frontenac by offering programs and services to inspire a love of reading, by innovating and experimenting with services and approaches and by welcoming all to inviting community spaces.

In 2015 with the support of our municipal partners, Kingston Frontenac Public Library moved forward on a number of projects to revitalize our spaces. The City of Kingston Council approved funding for the construction of a new facility adjacent to the future Rideau Heights Community Centre and confirmed its support for the renovation of the Central Branch to create a vibrant and welcoming 21st century library. The Township of Central Frontenac committed to building a new facility in Parham.

Kingston Frontenac Public Library also experimented with new services and approaches when we launched our 3D printer service in May and a library kiosk at the Kingston Community Health Centre in July. Lynda.com and Hoopla were added to our online products and the newest version of Digital Kingston was launched.

Throughout 2015 Kingston Frontenac Public Library has worked with many community partners from Kingston Writers Fest to Blue Canoe to offer a variety of programs and outreach events. For the third year in a row we're thrilled to have been shortlisted for a Ministry of Culture, Tourism, and Sport Public Library Service Award. This year King Con, a celebration of graphic novels, comics and gaming, in partnership with downtown Kingston businesses and organizations, was recognized.

In 2015 Kingston Frontenac Public Library welcomed new and returning board members: Barbara Aitken; Judith Brown; Ralph Gatfield; Councillor Jim Neill; Annie Peace-Fast; John Purdon; Claudette Richardson; Somnath Sinha; Monica Stewart; Catherine Tang and Mayor Ron Vandewal. Thanks to our board members who volunteer their time to ensure that Kingston Frontenac receives the best possible library service.

Thank you to our staff members who share their passion, knowledge and expertise as we strive to provide responsive and innovative services and programs for you.

Library service is funded by the City of Kingston, County of Frontenac and Province of Ontario through your tax dollars. The Kingston Frontenac Public Library appreciates your support as well as the Friends of the Library and the many donors who help to fund programs and other initiatives outside the scope of our operating budget.

Thank you for continuing to make Kingston Frontenac Public Library a part of your lives.

Patricia Enright

Chief Librarian/Chief Executive Officer

Programming and Outreach

Freedom to Read

Our community gathered at our Central Branch to participate in our Freedom-to-Readathon. Partner agencies, library staff and volunteers were joined by MPP Sophie Kiwala and Mayor Bryan Paterson, reading aloud from books that had been banned at North American libraries over the years. Selections included classics such as *To Kill a Mockingbird* and *Animal Farm*.

King Con

Our first annual fandom convention brought hundreds of science fiction, fantasy, steampunk, and comic book enthusiasts together with gamers for a weekend of costumes, tournaments, skill demonstrations, and special guests. King Con has been honoured with the Angus Mowat Award of Excellence by the Ministry of Culture, Tourism and Sport.

“My whole family had a great time. So many fun things to see and do! Thanks for everyone who worked so hard on this. We are looking forward to the next time!” - Dave H.

Social Media Shout Outs: “Great event. What about adding Anime/Manga component?” - French G.

Poet Laureate

As Kingston’s new Poet Laureate, Helen Humphreys offered a range of poetry-writing workshops and one-on-one critiques for aspiring writers at branches across the city.

Mobile Library

Kingston Community Health Centres hosted our first mobile branch. The eye-catching vending machine allows library members to borrow and return books, DVDs and other materials from this busy location in Rideau Heights.

Social Media Shout Outs: “Great book selection. I have read a few of these and they are great!”
- Go Green Baby

Family Fun

Hundreds of programs for children and families were offered throughout the year. Storywalks at Lemoine Point and Oso Beach enticed families to explore a nature trail while enjoying pages of a story posted along their route.

Performers, puppet shows and hands-on activities like our Toy Hack and LEGO Superbuild drew big crowds. We partnered with Canadian Families and Corrections Network to offer a Sesame Street-themed event for children dealing with the challenge of an incarcerated parent.

Maker Faires and Tech Programmes

Raspberry Pi, Arduino, Makey Makey, 3D printing, stop-motion animation and other technologies were explored in hands-on classes. Mini Maker Faires in community halls in Sharbot Lake and Cloyne took our programs on the road, combining technologies with LEGO building, giant games and button-making. Our Technology Tutors also set up hands-on tech stations at the Cataraqui Town Centre, seniors' residences, local businesses and community agencies.

Social Media Shout Outs: "Thanks again for the wonderful session!" - Empire Life

Building Community

Young adults gathered in our branches and local pubs for Books & Beers for Twentysomethings, the Young Professionals Networking Mixer & Pitch Party, Pub Trivia Nights, Buffy the Vampire Slayer Sing-Along, and our first Adult LEGO Night. Youth and community agencies worked with us to host our Respect the Pink anti-bullying conference, BEADS workshops on the refugee experience and our Career Cruising Carnival. Programs like Reading Buddies and Coder Dojo brought high school and post-secondary students, as well as community experts, together with younger members of the community to share skills and encouragement.

Our New Adult Advisory Board and Teen Advisory Groups at Central, Isabel Turner, Calvin Park and Pittsburgh branches worked with us throughout the year to improve KFPL programs and services. They were instrumental in developing some of our most successful programs.

"Good morning! I went to the Buffy sing-along last night and I just wanted to say that it was AMAZING in every way! I loved the people involved, who put this together for us, and the event was the most fun thing I've done in a while! I wish our library in Ottawa did those things too because it was great to be involved in the library, a place that I love, with like-minded people. Thank you for a very awesome night! Let's do it again please! Have a great day!!" – Kyla

How to Fair

Visitors explored a variety of new skills and chatted with experts on a wide-range of topics from juggling to changing a flat bicycle tire to saving energy in their homes.

World Remembers

Digital projections at our Central and Isabel Turner Branches commemorated the fallen soldiers of the First World War. Names of those lost in 1915, serving from countries across the globe, appeared on the screen for a few moments between October 5 and November 11.

Social Media Shout Outs: “Thanks for spreading the word! Pun intended.” - Andréa P.

Frontenac 150

We celebrated with residents of Frontenac County, bringing hands-on technology and games to their birthday celebrations in Harrowsmith and increasing programming in communities across the County. Cloyne and Sharbot Lake hosted summer Maker Faires. Children in Sharbot Lake enjoyed several March Break and summer programs. Supported by the Province of Ontario through the Seniors Community Grant Program, we launched book discussion groups at our Cloyne, Sharbot Lake and Wolfe Island Branches.

In The Community

We met you across Kingston and Frontenac County, indoors and out, taking programs outside our walls and answering your questions about your library.

- * Grand Opening of the Tett Centre for Creativity and Learning
- * Storytimes before all Grand Theatre children’s performances
- * Science Rendezvous
- * Get Active, Healthy and Safe Fair
- * St. Lawrence College
- * Sharbot Lake Farmers Market
- * Frontenac 150
- * Artfest
- * Kingscourt Neighbourhood Association community picnic
- * Princess Street Promenade

- * Teddy Bear Picnic
- * Multicultural Arts Festival
- * Queen's Graduate Student Resource Fair
- * Queen's Sidewalk Sale
- * Kingston Recreation and Leisure Showcase
- * Garrison Expo
- * Sydenham Street Revived
- * St. Lawrence College Speed Networking
- * St. Lawrence College Community Connect Day
- * Queen's Tour of the Town
- * Streets Alive

Social Media Shout Outs: "My children really enjoyed it! They can't wait for you to have another one!" - Michaela S.

Branch Operations

Lynda.com and Hoopla

More than 2,000 video courses were added to our digital collection through Lynda.com in January, helping our members enhance their skills for business, software, technology and creative endeavours. Hoopla provides movies, television shows, audiobooks, music and graphic novels for library members to enjoy through their web browser or mobile device.

Digital Kingston and Library Website

We redesigned our local history portal to better display online exhibits like Story Me and provide better access to historic newspapers, city directories and more. The responsive design of our updated website provides full-content access on mobile devices, with improved features and a continued focus on accessibility with tools like BrowseAloud and high contrast display.

3D and Mobile Printing

Inspired by 3D printing classes and demos in our branches, library patrons submitted digital designs through our new 3D printing service to manufacture a range of decorative and practical

objects. Our Central Branch now offers remote-printing from any Internet connected PC or mobile device.

“I was at Sam’s Club yesterday and they have little 3-D printers for only 1299.00 I wonder how many they have sold. KFPL always innovative.” - Ellen M.

Facilities and Staff

Facilities

While most of the work was done in 2014 final completion on two capital projects at our Isabel Turner Branch, roof replacement and elevator repair/modernization were completed in 2015. A updated Building Condition Report was completed for our Pittsburgh Branch and will be used for future capital planning of this branch. Inter-library courier service figures were very close to last year’s count just up slightly to 18,843 boxes moved in and out, for a total of 37,686 boxes. This represents approximately 1,130,580 books, movies, videogames and more moved in and out of our branches during 2015.

Staff

At our development day, staff received more training on accessible technologies offered to patrons of KFPL, training on the Microsoft suite of products, training on the Municipal Freedom of Information and Protection of Privacy Act and emergency procedures training from Kingston Fire & Rescue. Again this year a number of staff attended the Ontario Library Association conference in Toronto. With a focus on technological competencies, staff took advantage of Lynda.com to refresh their software skills. Also with the anticipated introduction of Windows 10 in the fall, staff received training on the new Windows from Artie Lane of St. Lawrence College. Demonstrating their ongoing commitment to learning and development, a number of staff (from branch operations to facilities) were the recipients of tuition assistance through the Friends of the Library Tuition Assistance Fund in 2015.

“Going to the library is pretty wonderful in itself; and yet the people who staff the Kingston Libraries manage to make it really delightful.” - Sandy S.

2015 Statistics

Combined statistics for all branches

1,423,791 items borrowed.

150,733 questions answered.

103,283 database searches.

700,132 visits to KFPL locations.

810,772 visits to the website.

156,669 internet/Wifi use.

247,041 e-books, e-audiobooks and e-resources.

2,534 programs offered.

816 room rentals.

41,671 program participants.

1,676 items borrowed through interlibrary loan.

Branch specific statistics

Arden

2,310 patron queries.

7,540 circulation.

1,215 internet/wifi use.

3,600 people entering.

Calvin Park

25,834 patron queries.

245,484 circulation.

32,336 internet/wifi use.

143,795 people entering.

Central

42,922 patron queries.

300,300 circulation.

54,157 internet/wifi use.

214,800 people entering.

Cloyne

1,171 patron queries.

9,533 circulation.

1,712 internet/wifi use.

2,450 people entering.

Hartington

3,534 patron queries.

10,645 circulation.

486 internet/wifi use.

3,050 people entering.

Howe Island

195 patron queries.

2,823 circulation.

24 internet/wifi use.

1,050 people entering.

Isabel Turner

31,449 patron queries.

364,731 circulation.

47,812 internet/wifi use.

222,040 people entering.

Kingscourt

6,882 patron queries.

37,938 circulation.

5,554 internet/wifi use.

11,868 people entering.

Mountain Grove

1,209 patron queries.

5,076 circulation.

962 internet/wifi use.

1,800 people entering.

Parham

705 patron queries.

1,888 circulation.

62 internet/wifi use.

880 people entering.

Pittsburgh

16,101 patron queries.

74,578 circulation.

2,266 internet/wifi use.

39,089 people entering.

Plevna

868 patron queries.

3,284 circulation.

1,561 internet/wifi use.

900 people entering.

Sharbot Lake

2,232 patron queries.

13,985 circulation.

1,943 internet/wifi use.

6,400 people entering.

Storrington

1,811 patron queries.

11,187 circulation.

577 internet/wifi use.

3,900 people entering.

Sydenham

7,650 patron queries.

41,769 circulation.

4,583 internet/wifi use.

31,025 people entering.

Wolfe Island

1,594 patron queries.

11,115 circulation.

1,419 internet/wifi use.

5,600 people entering.

System Wide

4,266 patron queries.

281,915 circulation.

Statistic Totals

150,733 patron queries.

1,423,791 circulation.

156,669 internet/wifi use.

700,132 people entering.

Budget and Board

2015 Operating Budget and Expenditures unaudited

Revenue

82% City of Kingston - \$6,030,299

10% County of Frontenac - \$772,457

4% Province of Ontario - \$297,138

2% Room Rental, Fines, Photocopier - \$139,817

1% Sundry - \$80,766

1% Project Grants - \$59,636

Total Revenue - \$7,380,113

Expenditures

73% Salaries, Wages and Benefits - \$5,363,897

12% Library Materials - \$849,265

2% Facility-Related - \$179,111

7% Program-Related - \$503,790

4% Utilities including telephone - \$293,537

1% Computers and Equipment - \$84,960

1% Miscellaneous including surplus/deficit - \$105,553

Total Expenditures - \$7,380,113

Kingston Frontenac Library Board 2015

Trustee Barbara Aitken appointing body Kingston City Council

Trustee Judith Brown appointing body Kingston City Council

Trustee Ralph Gatfield appointing body Kingston City Council

Trustee Councillor Jim Neill appointing body Kingston City Council

Trustee Annie Peace-Fast appointing body Frontenac County Council

Trustee John Purdon appointing body Frontenac County Council

Trustee Claudette Richardson appointing body Kingston City Council

Trustee Somnath Sinha appointing body Kingston City Council

Trustee Monica Stewart appointing body Kingston City Council

Trustee Catherine Tang appointing body Kingston City Council

Trustee Mayor Ron Vandewal appointing body Frontenac County Council