



# Kingston Frontenac Public Library 2017 Annual Report

## Table of Contents

Social Media Shout-Outs.....	3
Sherlocked.....	4
Explore #InFrontenac.....	4
Music, Theatre and More .....	4
Farewell to Our Kingscourt Branch .....	4
Pop-Up Library .....	4
Reaching Out in Rideau Heights.....	5
New Children’s STEM Programming.....	5
Partnerships .....	5
Central Branch Renovation Project.....	5
Rideau Heights Branch Building Project .....	6
Outreach Events.....	6
Culture Days 2017 .....	6
Encouraging Creative Youth.....	7
A Community of Readers .....	7
KFPL Library Board of Directors Meet & Greet Tour .....	7
Facilities.....	7
Isabel Turner Branch.....	7
Kingscourt Branch .....	7
Calvin Park Branch .....	8
Pittsburgh Branch .....	8

Mountain Grove Branch .....	8
Courier Service .....	8
Staffing .....	8
CUPE Local 2202.....	8
2017 Statistics .....	8
Combined statistics for all branches.....	8
Branch specific statistics .....	9
Arden.....	9
Calvin Park.....	9
Cloyne .....	9
Hartington .....	10
Howe Island.....	10
Isabel Turner .....	10
Kingscourt .....	10
Mountain Grove.....	10
Parham .....	11
Pittsburgh.....	11
Plevna.....	11
Sharbot Lake .....	11
Storrington .....	11
Sydenham .....	12
Wellington.....	12
Wolfe Island .....	12
Pop-Up Library .....	12
System Wide .....	12
Statistic Totals .....	12
Kingston Frontenac Public Library Board 2016.....	13

Our Funders .....	13
Operating Budget and Expenditures unaudited .....	13
Revenue .....	13
Expenditures .....	14

## Social Media Shout-Outs

@KFPL Thank you for the passes to enter the National Art Gallery of Canada! Great family weekend adventure in Ottawa for #canada150! - @MadameLasko

So grateful to the interlibrary loans dept @KFPL! They found me an out-of-print book that isn't for sale \*anywhere\*. - @yinglee

Thanks @KFPL for hosting us this morning! It was so great to see all that the public library has to offer our community #ldsb - @iMrLowry

@KFPL @evilplasticfork Just signed up for @HooplaDigital. Wouldn't have known about it if it wasn't for you fine folks. - @koopy

We went on our first @KFPL StoryWalk today at Lake Ontario Park and loved it! - @EduScibblings

Lego night @KFPL was so much fun! #library #lego #watermelon - @pikku282

Discovering my son and I read over 500 books this year makes me feel better about the amount of Curious George and Paw Patrol we've watched! @KFPL - @MrsCatieFitz

Today I had the blessing of receiving some free merchandise from the @KFPL. I totally encourage Kingstonians and all Canadians to open a membership card & indulge in their amazing services & activities. It's never too late to learn! - @ramsesmorales99

We are so honoured to be shortlisted for the 2017 Angus Mowat Award for our partnership with @KFPL! #ygk #kingston #ykglove - @juvenisfest

So . . . not only does @KFPL have a 3D printer. They will deliver your item(s) to the nearest branch! #YGK - @evilplasticfork

Up a free Provincial Park Pass @KFPL for @CentralFrontenac. Can you guess where our adventures #inFrontenac will take us this weekend? - @jasmini64

Great “stories in the park” in @cityofkingston today! Thx Laurie! #Fun #KeepOurPublicLibraries @KFPL @Kawarthlibrary @kawarthlakes - @MikePerry2015

## **Sherlocked**

We celebrated the iconic literary detective Sherlock Holmes during Sherlocked, a week of special events in May. Leading up to a Holmes mini-convention, fans enjoyed escape rooms, explored modern forensics, viewed a pop-up museum, and challenged each other in Holmes trivia. Many thanks to the Kingston Police, Improbable Escapes, the Pump House Steam Museum, the Museum of Health Care, The Alibi, and our New Adult Advisory Board for helping make the event a success, and to our sponsors, the Friends of the Library.

## **Explore #InFrontenac**

Partnering with the County of Frontenac, Ontario Parks and Little Cataraqui Conservation Area, we added Explore #InFrontenac backpacks to our lending collection. Each backpack contains a day pass to a local provincial park or conservation area, along with maps, animal and plant identification guides, and other information to help plan a day of adventure. This project was jointly sponsored by our partners and the Friends of the Library.

## **Music, Theatre and More**

Sponsored by our Friends of the Library, we welcomed families to a variety of exciting performances and workshops throughout the year. Highlights of 2017 included Sonshine and Broccoli, the Barefoot Players, Par-T-Pets, the Thousand Islands Playhouse, Live History, Tim Holland the Puppet Tamer, Diane Dawber and Pat Wilkinson, Mary Lambert, Shoestring Opera, Science Quest, Red White & Wow Magic Show, Peter Puffin, Radical Science, Gerry Mitchell.

## **Farewell to Our Kingscourt Branch**

In September our Kingscourt Branch closed its doors in preparation to move library service to the new Rideau Heights Branch. The community gathered to celebrate and reminisce about 58 years of library service at this location, enjoying one final children’s performance by Peter Puffin.

## **Pop-Up Library**

Beginning in September, we set up weekly pop-up service at the Kingston Police Headquarters, the Memorial Centre and Rideau Heights Public School. Patrons were able to browse materials, pick up reservations and access the Internet. This interim service was put in place to bridge the

gap in library service in North Kingston while construction for the new Rideau Heights Branch is completed.

## **Reaching Out in Rideau Heights**

Library staff began to offer regular children's and youth programming in the Rideau Heights neighbourhood, beginning with STEM Start in the spring, followed by weekly summer Stories in the Park. In the fall, STEM Punks, LEGO My Library and Family Storytime were offered weekly at Rideau Heights Public School. The branch's inaugural Teen Advisory Group formed in the fall, in partnership with Pathways to Education at the Kingston Community Health Centres, and offered their first program in December.

## **New Children's STEM Programming**

Building on the Success of Coder Dojo, we developed two new programs to help younger children explore science, technology, engineering and mathematics concepts. In STEM Start (for ages 3-5) and STEM Punks (for ages 6-9), children discover the library's exciting non-fiction collections and participate in hands-on experiments and learning activities. The Friends of the Library sponsored these new programs, funding the purchase of educational toys and equipment.

## **Partnerships**

The following is a list of partnerships:

Cataraqui Region Conservation Authority, Y2K Kingston Youth Strategy, Minotaur Games and Gifts, Ontario Parks, Kingston Association of Museums and Historic Sites, KEYS, The Tett Centre for Creativity and Learning, Frontenac, Blue Canoe, Kingston Gaming Nexus, The Juvenis Festival, The Friends of the Library, The City of Kingston, MacLachlan Woodworking Museum, The Grand Theatre, Pump House Steam Museum, Culture Days, Frontenac Heritage Foundation, KFL&A Public Health, Kingston Historical Society, Kingston Indigenous Language Nest, Kingston Literacy and Skills, National Aboriginal Day Committee, Ontario Genealogical Society (Kingston Branch), Pittsburgh Historical Society, Refugee Service Providers Network, United Empire Loyalists Association of Canada.

## **Central Branch Renovation Project**

2017 was a busy year for KFPL Facilities and Branch Operations staff, with two major construction projects underway.

Renovations started at the Central Branch in the Spring. Since the electrical, heating, air conditioning and ventilation systems all needed to be replaced, the branch is also undergoing a complete interior renovation. Expected to re-open in the summer of 2018, the renovated branch will be fully accessible and feature a variety of spaces for learning and study, play, creation and collaboration.

### **Rideau Heights Branch Building Project**

Construction continued on the new Rideau Heights Community Centre and Library on MacCauley Street. Attached to the Rideau Heights Public School, this community hub is part of the City of Kingston's Rideau Heights Regeneration Strategy and will feature social, recreation and learning opportunities for people of all ages.

### **Outreach Events**

The following is a list of outreach events:

Alan Detweiler Nursery School, An Clachan Meet and Greet, ALCDSEB Literacy Camp, Better Beginnings, Bon Echo Art Exhibition and Sale, Bug Safari – Little Cataraqui Conservation Area, Community Services Fair – Regiopolis-Notre Dame, Earth Day Celebrations – CRCA, Frog Night Hike – CRCA, Grand Theatre KidStage Workshops, Kingscourt Community Association Spring into Summer, K&P Trail Grand Opening, Memorial Centre Farmers' Market, Multicultural Arts Festival, Ontario Early Years Centres, Parent and Family Literacy Centres Year-End Celebration, Parham Fair, Princess Street Promenade, Sydenham Lakes and Trails Festival, Pride Community Fair, Relay for Life – Westbrook, Science Rendezvous, Sharbot Lake Farmers' Market, Skeleton Park Arts Festival, Queen's University Shineramam Sidewalk Sale, Queen's University Graduate Student Welcome Fair, Winterlight – MacLachlan Woodworking Museum, Winter Carnival in Rideau Heights, Wolfe Island Community Garden ... and visits to several schools in the Limestone District School Board and the Algonquin Lakeshore Catholic District School Board.

### **Culture Days 2017**

We joined City of Kingston staff and key community partners to develop a weekend of arts and heritage events for Kingston's annual Culture Days celebrations. Our Isabel Turner Branch hosted Blue Canoe Productions, whose youth actors brought storybook characters to life in Popping Off the Page. Capping the weekend, we teamed up with the Kingston Poetry Collective to surprise Memorial Centre Market shoppers with Random Acts of Poetry.

## **Encouraging Creative Youth**

We launches two new programs to engage teens in hands-on creativity. Get the Lead Out gathers youth artists and writers, while Monthly Maker Madness allows teens to explore technology and crafting. Out Teen Advisory Groups at Calvin Park, Pittsburgh, Isabel Turner and Rideau Heights bring teens together on a variety of projects to support KFPL, and members host a variety of teen and family programs throughout the year.

The following is a list of programs:

Literary Mystery Night, Teen Oscar Party, Step Right UP to Spring: Carnival-Style Fun and Games, Mystic Aurora Riddle Night, Pirate Games Night and Reindeer Games.

## **A Community of Readers**

KFPL joined CBC Radio Ontario Morning's book columnists, sharing monthly reading recommendations on a wide range of themes and topics. During our Canadian Library Month celebrations in October, we turned the tables, gathering recommendations from well-known members of our community, who shared the books that inspire, inform, encourage and excite them.

## **KFPL Library Board of Directors Meet & Greet Tour**

Members of the KFPL Board and senior staff visited our Cloyne, Sharbot Lake and Sydenham branches in July to meet with the community and see the impact of rural library service first-hand.

## **Facilities**

### **Isabel Turner Branch**

A new card swipe entry system was implemented at Isabel Turner Branch to help protect the Library assets within the facility and to standardize security throughout the system. Work was also completed on both the heating and cooling systems to increase efficiency to the equipment and prolong the life of the existing infrastructure.

### **Kingscourt Branch**

The facilities Division organized the removal of the furnishings and books from the Kingscourt site, for storage at the St. Remy warehouse.

## **Calvin Park Branch**

A new card swipe entry system was implemented at Calvin Park to help protect the Library assets within the facility and to standardize security throughout the system.

## **Pittsburgh Branch**

Started the process for a Needs Assessment for Library Services in Kingston East.

## **Mountain Grove Branch**

Mountain Grove residents celebrated the grand opening of our new space at the end of March. Sharing a building with the fire department, the branch is bright and fresh.

## **Courier Service**

With the temporary closing of Central Branch, the Inter-branch courier service moved 22,850 boxes in and out of library spaces, for a total of 45,700 boxes moved. This represents an increase in services of 22.9% over quantities moved in 2016.

## **Staffing**

### **CUPE Local 2202**

In 2017, a first collective agreement was successfully negotiated for a new CUPE bargaining unit, CUPE Local 2202.01, representing Pages at KFPL. The agreement expires in March 2019.

## **2017 Statistics**

### **Combined statistics for all branches**

632,305 visitors.

56,043 library card holders.

5,263 new members.

1,224,481 items borrowed.

864,956 visits to the website.

138,389 digital checkouts.

Top digital album was Divide by Ed Sheeran.

Top eBook was Girl on the Train by Paula Hawkins.



Top digital Audiobook was Leaving Time by Jodi Picoult.

Top digital Magazine was The Economist.

Top movie on Hoopla was Girl on the Train.

12,035 Magazines downloaded on RBdigital.

135,398 internet and WiFi uses.

Top book was Never Never by James Patterson.

Top DVD was Sully.

Top languages learned online was German.

38,445 program participants.

45,700 inter-branch courier boxes moved.

### **Branch specific statistics**

Things to note: The Kingscourt Branch closed on September 16 and the Pop-Up Library began operation on September 18.

#### **Arden**

2,286 patron queries.

7,027 items borrowed.

1,694 internet/wifi use.

1,900 visitors.

#### **Calvin Park**

37,979 patron queries.

284,559 items borrowed.

43,938 internet/wifi use.

193,055 visitors.

#### **Cloyne**

1,565 patron queries.

8,215 items borrowed.

2,619 internet/wifi use.

1,850 visitors.

#### **Hartington**

3,582 patron queries.

8,597 items borrowed.

687 internet/wifi use.

3,100 visitors.

#### **Howe Island**

304 patron queries.

3,081 items borrowed.

148 internet/wifi use.

1,300 visitors.

#### **Isabel Turner**

36,717 patron queries.

385,222 items borrowed.

60,321 internet/wifi use.

254,837 visitors.

#### **Kingscourt**

2,629 patron queries.

22,331 items borrowed.

2,286 internet/wifi use.

15,370 visitors.

#### **Mountain Grove**

444 patron queries.

3,866 items borrowed.

738 internet/wifi use.

2,029 visitors.

**Parham**

1,205 patron queries.

3,597 items borrowed.

232 internet/wifi use.

1,354 visitors.

**Pittsburgh**

13,547 patron queries.

82,506 items borrowed.

2,933 internet/wifi use.

45,251 visitors.

**Plevna**

1,234 patron queries.

3,952 items borrowed.

1,789 internet/wifi use.

1,200 visitors.

**Sharbot Lake**

2,035 patron queries.

12,697 items borrowed.

2,167 internet/wifi use.

5,200 visitors.

**Storrington**

1,395 patron queries.

9,190 items borrowed.

540 internet/wifi use.

2,950 visitors.

**Sydenham**

5,758 patron queries.

42,247 items borrowed.

4,245 internet/wifi use.

28,132 visitors.

**Wellington**

16,154 patron queries.

60,495 items borrowed.

9,660 internet/wifi use.

75,527 visitors.

**Wolfe Island**

1,429 patron queries.

10,807 items borrowed.

1,397 internet/wifi use.

4,650 visitors.

**Pop-Up Library**

364 patron queries.

577 items borrowed.

4 internet/wifi use.

1,150 visitors.

**System Wide**

5,600 patron queries.

275,515 items borrowed.

**Statistic Totals**

134,227 patron queries.

1,224,481 items borrowed.

135,398 internet/wifi use.

632,305 visitors.

## **Kingston Frontenac Public Library Board 2016**

Trustee Barbara Aitken appointing body Kingston City Council

Trustee Judith Brown appointing body Kingston City Council

Trustee Ralph Gatfield appointing body Kingston City Council

Trustee Wilma Kenny appointing body Frontenac County Council

Trustee Councillor Jim Neill appointing body Kingston City Council

Trustee John Purdon appointing body Frontenac County Council

Trustee Claudette Richardson appointing body Kingston City Council

Trustee Somnath Sinha appointing body Kingston City Council

Trustee Monica Stewart appointing body Kingston City Council

Trustee Catherine Tang appointing body Kingston City Council

Trustee Mayor Ron Vandewal appointing body Frontenac County Council

## **Our Funders**

Library service is funded by the City of Kingston, County of Frontenac and Province of Ontario through your tax dollars. The Kingston Frontenac Public Library appreciates your support as well as the Friends of the Library and the many donors who help to fund programs and other initiatives outside the scope of our operating budget.

## **Operating Budget and Expenditures unaudited**

### **Revenue**

82% City of Kingston - \$6,193,212

11% County of Frontenac - \$807,618

4% Province of Ontario - \$297,138

2% Room Rental, Fines, Photocopier - \$123,269

1% Other - \$121,714

Project Grants - \$28,519

Total Revenue - \$7,571,470

**Expenditures**

73% Salaries, Wages and Benefits - \$5,335,776

12% Library Materials - \$897,809

8% Program-Related - \$573,656

3% Utilities (including telephone) - \$215,504

2% Facility-Related - \$161,244

1% Computers and Equipment - \$75,813

Total Expenditures - \$7,259,802

Surplus/(Deficit) – \$311,668

Thank you for continuing to make the Kingston Frontenac Public Library a part of your lives.