



Kingston Frontenac Public Library 2018 Annual Report

Table of Contents

Telling Your Story: Seniors’ Writing Workshops.....	3
Explore the Ingenium.....	3
Indigenous Outreach.....	3
Grand Opening: Rideau Heights Branch	3
Live at the Library.....	4
Intergenerational Storytime	4
Journées pédagogiques	4
What did you do with your free library card in 2018?	4
100 Years of Storytime.....	5
Parlez-vous français?	5
Stocking Stuffer Library Cards.....	5
Taking the Library into the Community: Pop-Up Library.....	6
Making Library Service Easy: Reducing Barriers to Access	6
Canadian Library Month: #LoveYourLibrary	6
12 Days of December	7
Central Branch Renovations	7
Isabel Turner Branch.....	7
Storrington Branch.....	7
Kingston Frontenac Public Library Board 2016.....	7
2018 Statistics	8
Branch specific statistics	8

Arden.....	8
Calvin Park.....	8
Cloyne	8
Hartington.....	8
Howe Island.....	9
Isabel Turner	9
Mountain Grove.....	9
Parham	9
Pittsburgh.....	9
Plevna.....	9
Rideau Heights	10
Sharbot Lake	10
Storrington	10
Sydenham	10
Wellington.....	10
Wolfe Island	11
Pop-Up Library	11
Outreach	11
System Wide	11
Statistic Totals.....	11
Our Funders	11
Operating Budget and Expenditures unaudited.....	12
Revenue	12
Expenditures	12

“I just used my conservation area passes to attend the Little Cataraqui Creek and Gould Lake and it was a phenomenal life’s experience. I feel very happy for this great service that you

provide me and I wanted to sincerely thank the KFPL (Kingston Frontenac Public Library) for making this possible!” – KFPL Patron

Telling Your Story: Seniors’ Writing Workshops

Working with award-winning writer Jean Rae Baxter, we launched a series of writing workshops for seniors. Offered at the Calvin Park, Isabel Turner and Sydenham branches over the year, the workshops led 60 people through the process of transforming family stories and personal memories into engaging written pieces to share with the next generation.

Explore the Ingenium

Our parks and museums program expanded to include admission to the Ingenium. Sixteen passes for free family admission to the Canada Agriculture and Food Museum, the Canada Aviation and Space Museum and the Canada Science and Technology Museum were loaned 227 times.

Indigenous Outreach

KFPL joined the Kingston National Indigenous Peoples Day Festival Committee as a community partner to support the annual festival on June 21. KFPL staff participated in event planning and facilitated the children’s activity zone throughout the day.

To support learning and healing in our community, we hosted a talking circle, in partnership with the City of Kingston’s Engage for Change project.

We embarked on a public consultation about our services for Indigenous communities, collecting feedback through stakeholder interviews and a public survey from June through mid-August. New programs will be launched in 2019 to begin addressing the needs that were identified.

“The @KFPL libraries offer free workshops and classes to the #ygc community. Libraries provide safe places for children and youth to do homework or enjoy a story. Libraries enable everyone to access the web (regardless of income). Can’t get that on @amazon!

#SupportYourLocalLibrary” – KFPL patron

Grand Opening: Rideau Heights Branch

The Rideau Heights Community Centre and Library opened on April 21, bringing long-awaited library services into north Kingston. The branch is bright and welcoming.

“Library is bright, open and welcoming. Lots of community rooms, an interactive literacy wall and the perfect chair to curl up in to read. @KFPL @FriendsofKFPL @rideauheightsps @cityofkingston #LDSBpillars #collaboration #wellness #innovation” – KFPL patron

Live at the Library

Supported by the Friends of KFPL, our summer series of children’s performers expanded to add offerings for Black History Month, March Break and an early fall treat. Highlights included Sonshine and Broccoli, Peter Persona, Marianne Trenka, Hands On Exotics, the Ontario Planetarium and our annual StoryWalk.

“Good times at the #StoryWalkKFPL Thanks for this summer tradition @KFPL” – KFPL patron

Intergenerational Storytime

Bringing young families together with older adults living in seniors’ residences, this new program has put a smile on many faces. Parents bring their little ones into the residences each week, joining the residents and KFPL staff for a morning of stories, songs and movement. Piloted at the Waterford Retirement Residence in September, the program moved to St. Lawrence Place in November and will visit new locations through 2019.

“The children’s programs offered by the library are fantastic, my baby loves going! We enjoy getting new books to read every few weeks and the online services make it so easy to reserve the titles you want” – KFPL patron

Journées pédagogiques

French-language film screenings were offered in the fall in response to patron requests for PA Day activities for students attending Conseil des écoles publiques du l’Est de l’Ontario and Conseil des écoles catholiques du Centre-Est schools.

What did you do with your free library card in 2018?

55,171 of you used your Library Card.

5,837 of you are new members.

You visited our branches 643,526 times.

You children out 1,233,001 library items.

You used our Internet/WiFi 130,704 times.

You participated in our programs 41,380 times.

You visited us at www.kfpl.ca 1,062,348 times.

Spanish was your top choice when learning a new language on Mango.

You borrowed 169,324 digital items.

The Economist was your top digital magazine.

The Greatest Showman Original Motion Picture Soundtrack was your top album streamed on Hoopla.

I, Tonya was your top movie on Hoopla.

Fire and Fury by Michael Wolff was your top eBook and Audiobook download.

22,493 courier boxes moved in and out of branches.

100 Years of Storytime

In November we celebrated the 100th anniversary of the first storytime program, offered at the Kingston Public Library by Aimee Kennedy in 1918. Families enjoyed stories, songs and parlour games and browsed displays of vintage children's books from the past 100 years.

"Here's a pretty cool family event happening this coming weekend! Get the kids out to the @KFPL (library) for their 100th anniversary of Children's Storytime, #ygk!" – KFPL patron

Parlez-vous français?

Bringing our Mango language-learning tool into the spotlight, a pilot workshop series introduced patrons to beginner French phrases and set them on their way to continue their studies using Mango at home. The series will extend into 2019 with new language offerings.

Stocking Stuffer Library Cards

We celebrated the holidays this year with a new type of library card! Patrons were able to give the gift of a library card to loved ones. Cards were immediately valid for borrowing eBooks or using online resources and could be upgraded into full memberships through a visit to a library branch in the new year.

"Finally got a local address, and this is the first thing I picked up (library card), @KFPL! #priorities" – KFPL patron

Taking the Library into the Community: Pop-Up Library

This year, to provide service in the north end of Kingston before the opening of the Rideau Heights Branch, we piloted a pop-up library at Rideau Heights Public School, the Kingston Police Station, and the Memorial Centre. Patrons were able to pick up reservations, use computers, and browse a selection of library materials.

Making Library Service Easy: Reducing Barriers to Access

This year we looked at ways to make library service even better for our patrons and made several changes:

We changed our annual library card renewal to every two years to make it more convenient for everyone!

We added a “pause holds” feature on our website so that patrons can pause their reservations while keeping their place in the holds queue and have more control over when their reservations arrive at a branch for pick-up.

We worked with Rideau Heights Public School and St. Francis of Assisi Elementary School to pilot different models for class visits so that more kids are able to borrow books when they visit the library with their schools.

Canadian Library Month: #LoveYourLibrary

We celebrate Canadian Library Month with the #LoveYourLibrary social media campaign. Every day for the entire month of October, we showcased another reason to love your library. Reasons ranged from “You can borrow 75 items at a time” to “our Intergenerational Storytime brings toddlers and seniors together in a shared love of reading.”

“Reason #17 to #LoveYourLibrary: Read newspapers from around the world! With PressReader you have full text access to newspapers from over 55 countries. Publication include “The Toronto Star”, “Ottawa Citizen”, and the “Kingston Whig-Standard”. “OPLW”

“Engaging in some delicious and free self-care by browsing my to-read list and reserving a big bunch of books from the public library. Now I get to sit back, forget about it, and the books will be around the corner waiting for me in a couple of days! @KFPL” – KFPL patron

“Kids actually questioned if they had picked enough books from the @KFPL. So loving that all 3 kiddos love reading as much as their mama does. #bookworms” – KFPL patron

12 Days of December

We created a whimsical spoof of the song The Twelve Days of Christmas. In our Twelve Days of December video we showcased some amazing library resources.

“On the first of December my library gave to me – a library card for free.”

Central Branch Renovations

We continued our extensive renovations to the Central branch, designed to transform the building into a vibrant space within the downtown core. The branch is set to reopen in 2019.

Isabel Turner Branch

New toilet partitions were installed in both men’s and women’s washrooms. A new water fountain/water fill station was installed at the front entrance to the library.

Storrington Branch

Major accessibility upgrades to the entrance and washrooms were completed by the Township of South Frontenac.

“We get home from vacation and the first place they want to go is the #library!
@kingstonfrontenacpl #rideauheights” – KFPL patron

“Fabulous show by Marianne Trenka at the @KFPL. Thanks to Friends of the Library for sponsoring a great show!” – KFPL patron

Kingston Frontenac Public Library Board 2016

Trustee Barbara Aitken appointing body Kingston City Council

Trustee Judith Brown appointing body Kingston City Council

Trustee Ralph Gatfield appointing body Kingston City Council

Trustee Wilma Kenny appointing body Frontenac County Council

Trustee Councillor Jim Neill appointing body Kingston City Council

Trustee John Purdon appointing body Frontenac County Council

Trustee Claudette Richardson appointing body Kingston City Council

Trustee Somnath Sinha appointing body Kingston City Council

Trustee Monica Stewart appointing body Kingston City Council

Trustee Catherine Tang appointing body Kingston City Council

Trustee Councillor Natalie Nossal appointing body Frontenac County Council

2018 Statistics

Branch specific statistics

Things to note: The Rideau Heights Branch opened on April 21, 2018.

Arden

1,974 patron queries.

6,878 items borrowed.

1,766 internet/wifi use.

1,650 visitors.

Calvin Park

19,904 patron queries.

292,513 items borrowed.

40,155 internet/wifi use.

191,000 visitors.

Cloyne

1,891 patron queries.

8,103 items borrowed.

2,758 internet/wifi use.

1,950 visitors.

Hartington

2,446 patron queries.

7,282 items borrowed.

516 internet/wifi use.

3,000 visitors.

Howe Island

254 patron queries.

3,401 items borrowed.

118 internet/wifi use.

900 visitors.

Isabel Turner

26,065 patron queries.

367,005 items borrowed.

58,972 internet/wifi use.

255,919 visitors.

Mountain Grove

499 patron queries.

2,793 items borrowed.

478 internet/wifi use.

1,983 visitors.

Parham

1,238 patron queries.

3,264 items borrowed.

121 internet/wifi use.

1,755 visitors.

Pittsburgh

9,243 patron queries.

84,177 items borrowed.

3,643 internet/wifi use.

45,073 visitors.

Plevna

1,192 patron queries.

3,594 items borrowed.

1,450 internet/wifi use.

750 visitors.

Rideau Heights

4,265 patron queries.

28,488 items borrowed.

3,630 internet/wifi use.

30,277 visitors.

Sharbot Lake

2,176 patron queries.

12,507 items borrowed.

2,468 internet/wifi use.

7,750 visitors.

Storrington

513 patron queries.

9,271 items borrowed.

380 internet/wifi use.

2,850 visitors.

Sydenham

3,311 patron queries.

40,612 items borrowed.

3,781 internet/wifi use.

22,252 visitors.

Wellington

8,907 patron queries.

64,656 items borrowed.

10,468 internet/wifi use.

76,325 visitors.

Wolfe Island

1,700 patron queries.

10,986 items borrowed.

1,412 internet/wifi use.

2,650 visitors.

Pop-Up Library

91 patron queries.

418 items borrowed.

92 visitors.

Outreach

1,083 items borrowed.

System Wide

6,613 patron queries.

285,970 items borrowed.

Statistic Totals

92,282 patron queries.

1,233,001 items borrowed.

130,704 internet/wifi use.

643,526 visitors.

Our Funders

Library service is funded by the City of Kingston, County of Frontenac and Province of Ontario through your tax dollars. The Kingston Frontenac Public Library appreciates your support as well as that of the Friends of the Library and the many donors who help to fund programs and other initiatives outside the scope of our operating budget.

Operating Budget and Expenditures unaudited

Revenue

82% City of Kingston - \$6,360,798

11% County of Frontenac - \$831,347

4% Province of Ontario - \$297,138

2% Room Rental, Fines, Photocopier - \$117,332

1% Grants, Donations and Other - \$139,401

Total Revenue - \$7,746,016

Expenditures

74% Salaries, Wages and Benefits - \$5,481,380

12% Library Collection Materials - \$877,993

8% Program-Related - \$595,382

3% Utilities (including telephone) - \$230,773

2% Facility-Related - \$181,564

1% Computers and Equipment - \$71,642

Total Expenditures - \$7,438,734

Surplus/(Deficit) – \$307,282